# EIS Collection Data Collection Tool



# Uninstallation Guide January 2024



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### **1. Uninstalling EIS Collection - expert**

- 1. Uninstall the following programs:
  - EIS Collection 2023
  - MySQL Server 5.0
  - MySQL Connector ODBC 3.51
- 2. Remove the "MySQL AB" key, which can be found in the following location:

#### 64-bit systems

Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node

OR

#### 32-bit systems

Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE

- 3. Delete the C:\EISCollection directory.
- 4. Restart your computer.

### 2. Uninstalling EIS Collection - Windows 10 or Windows 11

#### Note: There are four parts to the uninstallation.

- 1. Shut down all applications and toolbars (e.g., Microsoft Office).
- 2. From the Start Menu , locate and select **Control Panel**.



3. Select "Uninstall a program" from Category view.



#### a. Part 1 - Uninstall EIS Collection

4. Select "EIS Collection 20XX" and then click Uninstall.



#### 5. Select Yes.

EIS Collection 20 - InstallShield Wizard		×
Do you want to completely remove the select	ted application and all of it	s features?
	<u>Y</u> es	No

The window below will appear, indicating the uninstall is taking place. (Note: It may take a couple of minutes.)

EIS Collection with MySQL 5.0	) - InstallShield Wizard		X
Setup Status			
The InstallShield® Wizard	s remo∨ing EIS Collection with	MySQL 5.0	
Uninstalling			
8			
InstallShield			
			Cancel

6. Select Finish.



#### b. Part 2 - Uninstall MySQL Server

7. Select "MySQL Server 5.0" and then click Uninstall.



#### 8. Select Yes.



9. If you have recently used EIS Collection, you may see the following screen. Select OK.

>
r

#### c. Part 3 - Uninstall MySQL ODBC Connector

10. Select "MySQL Connector/ODBC 3.51" and then click Uninstall.

Programs and Features			
← → ~ ↑ 🖸 > Contro	Panel > Programs > Programs and Features		
Control Panel Home	Uninstall or change a program		
View installed updates	To uninstall a program, select it from the list and then	click Uninstall, Change, or Repair.	
Turn Windows features on or			
off	Organize 🕶 Uninstall Change Repair		
	Name	Publisher	installed O
	E FileZilla Client 3.20.1	Tim Kosse	8/10/2016
	C Google Chrome	Google Inc.	8/15/2016
	M Intel® Graphics Driver	Intel Corporation	2/4/2016
	Microsoft Visual C++ 2015 Redistributable (x86) - 14.0	Microsoft Corporation	2/9/2016
	MySQL Connector/ODBC 3.51	MySQL AB	8/18/2016
	K Realtek High Definition Audio Driver		1/21/2016
	Skype for Business Web App Plug-in	Microsoft Corporation	6/24/2016
	SmartFTP Client	SmartSoft Ltd.	2/9/2016

11. Select Yes.



12. Click on the **red X** to close the control panel.

🔾 🗢 🛃 🕨 Control Panel	Programs  Programs and Features	And the second second	<b>▼</b> 49	Search Progra	ms and Featur	res ┥	
Control Panel Home View installed updates Turn Windows features on or off	Uninstall or change a program To uninstall a program, select it from the Organize •	e list and then click Uninstall, Change, or Repair.				•	6
Install a program from the network	Name	Publisher	Installed On	Size	Version		
	Adobe Acrobat 9 Pro	Adobe Systems	2014-03-27		9.3.2		
	Adobe Flash Player 14 ActiveX	Adobe Systems Incorporated	2014-07-15	6.00 MB	14.0.0.145		
	Adobe Flash Player 14 Plugin	Adobe Systems Incorporated	2014-07-15	6.00 MB	14.0.0.145		
	Adobe i lasti i layer 14 i lagiti	ridebe of scents incorporated	LULI VI AV				

- d. Part 4 Delete EIS Collection Directory and Update the System Registry
  - 13. Click on the Windows Start menu, type c:\ into the "Search the web and Windows" text box, and press *Enter* on the keyboard.



14. The following window will open. Right-click on the **EISCollection** folder and select *Delete*.



15. The following message (or a similar one) will appear. Click on Yes.



16. Click on the Windows Start menu again and type "Run" into the "Search the web and Windows" text box. Select "Run" from the list.



17. In the Run menu, type "regedit" and then select OK.



18. Select "MySQL AB", which can be found in the following location:

64-bit systems	
Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node	
OR	
32-bit systems	
Computer\HKEY_LOCAL_MACHINE\SOFTWARE	

Then press the Delete key.

#### Windows 10 x64

te Edit View Favorites Help	S		
- Computer	Name	Туре	Data
HKEY_CLASSES_ROOT HKEY_CURRENT_USER HKEY_LOCAL_MACHINE BCD0000000 HARDWARE SAM SECURITY SOFTWARE Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Classes Class	(Default)	REG_SZ	(value not set)

#### Windows 10 x32

B Registry Editor					
File Edit View Favorites Help					
File   Edit   View   Favorites   Help     Image: Computer   Image: Computer   Image: Computer   Image: Computer     Image: Computer   Image: Computer   Image: Computer   Image: Computer   Image: Computer     I		Name (Default)			
MySQL AB MySQL Server 5.0 Nico Mak Computing ODBC ORACLE	Ŧ	<			
Computer\HKEY_LOCAL_MACHINE\SOFTWARE\MySQL AB					

#### 19. Select Yes.



- 20. Close the Registry Editor.
- 21. Restart the computer.

You are now ready to install EIS Collection 2023 (see Installation Guide).