RECORD OF ACHIEVEMENT Manual

Certificate in Literacy and Learning



August 2009



RECORD OF ACHIEVEMENT Manual

Certificate in Literacy and Learning: Stage 3

August 2009

Permission is given to reproduce this manual as long as acknowledgement is given to Manitoba Advanced Education and Literacy, Adult Learning and Literacy.

This document can be downloaded in PDF format from www.manitoba.ca/all Alternative formats are available upon request to to ALL@gov.mb.ca

Adult Learning & Literacy 350-800 Portage Avenue Winnipeg, Manitoba R3G 0N4

Table of Contents

Acknowledger	nents	i
Introduction		ii
Getting Started	1	iii
Reading Te	xt	
Assignment 1	Summarize a text	
Assignment 2	Information search: choose a topic that will require	
	a variety of reading strategies to locate information	
Assignment 3	Identify author's intended audience, author's opinion	
	and author's purpose	
Assignment 4	Select and integrate relevant information from text	
Assignment 5	Identify characteristics of a genre	
Document I	Jse	
Assignment 1	Complete forms	
Assignment 2	Organize materials into a useable, efficient system	
Assignment 3	Consult a reference system to find information	
Assignment 4	Locate specific information embedded in tables	
C	or schedules	
Assignment 5	Interpret and analyze information in documents such as graphs, charts,	
	diagrams, drawings, blueprints, schematics or flowcharts with text	10
Writing		
Assignment 1	Use pre-writing strategies	1
Assignment 2	Convey your ideas, feelings and experiences in	
_	written format	12
Assignment 3	Convey information and opinions in a specialized format	1
Assignment 4	Write in essay form	1
Assignment 5	Write a research report	13
Oral Comm	unications	
Assignment 1	Explain or describe an activity	1
Assignment 2	Find, select and use information from oral sources to solve	
J	a problem or support a case	1
Assignment 3	Exchange information and opinions in a group	19
Assignment 4	Report your analysis of an advertisement	
Assignment 5	Present and support your opinion on a topic	2
Supplemen	tary Materials	
Glossary	-	2
	ecklist	
_	Checklists	

Acknowledgements

Adult Learning and Literacy, Department of Manitoba Advanced Education and Literacy, would like to thank the following people who contributed to the development of this material:

Research Team: Pembina Valley Learning Centre

• Elaine Burland, Researcher

• Cheryl Campbell, Manager

♦ Junita Kirby, Instructor

- ♦ Pat Neuman, Instructor
- ♦ Janet Regehr, Researcher
- ♦ Barb Toews, Instructor

Steering Committee Members:

- ♦ Lynn Dueck
- ♦ Jonas Sammons
- ♦ Gordon Suderman

- ♦ Sue Turner
- ♦ Barbara Wynes

Working Committee Members:

♦ Judy Baker

♦ Marie Matheson

Document Design and Layout:

- ♦ Linda Turbyne
- Daniel Berube
- ♦ Sandra Lytwyn

- ♦ Regina Ramos-Urbano
- ♦ Joanne Williams

Special appreciation is extended to the adult learners of the Pembina Valley Learning Centre who provided honest and helpful feedback during the development of the revised stages.

Introduction

The Certificate in Literacy & Learning is designed to give recognition to your achievements over time in the reading, writing, and speaking skills you need at work and in your everyday life. It is awarded by the Department of Advanced Education and Literacy.

Which Certificate should I be doing?

The Certificate in Literacy and Learning is available at three different stages. You can work toward a certificate at any stage. It is up to you and your tutor or instructor to decide which certificate is best for you. You do not need to complete Stage 1 if you are already a Stage 2 learner.

Each certificate has Assignments with tasks to complete. You may not know how to do those tasks when you begin to work on the certificate. The tasks help you develop as a reader and writer over time. If you can easily do all the Assignments in one stage of the Certificate, then you probably should try the next stage.

How much time do I have to complete a Certificate?

Take as much time as you need. You can take six months or six years to complete a Certificate! **We recommend that you take at least three months** to finish a Certificate.

Granting of Certificates

Once you have completed all the Assignments and your tutor or instructor has signed them, you will be asked to evaluate your progress. An assessor from Manitoba Adult Learning and Literacy will interview you to examine your Record of Achievements and to discuss with you your opinion of the Certificate.

If you are successful, you will receive a Certificate of Literacy and Learning.

Getting Started

Your Record of Achievements Manual:

- is your personal property.
- will help you to keep a record of:
- what you have achieved
- what progress you have made towards the Certificate
- what areas need further work
- what further action you and your tutor or instructor should take.

You may want to leave your manual with your tutor or instructor for safe-keeping.

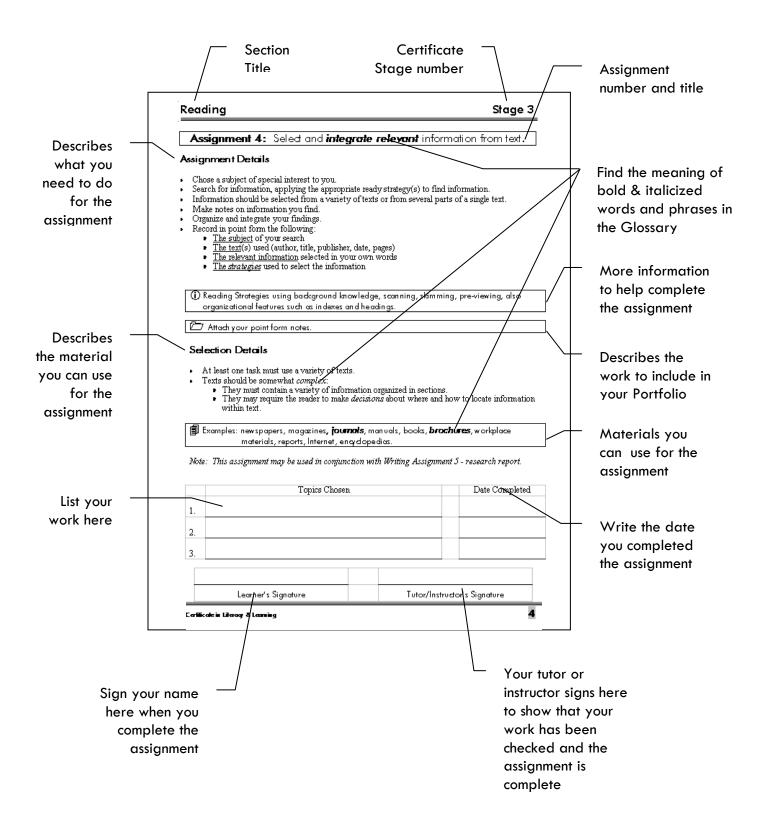
- includes additional materials to help you complete and keep track of your work:
- Glossary with definitions of words or phrases that are *highlighted in bold italics*
- Assignment Checklist to keep track of all your work
- Learner Skills Checklist that shows the literacy skills you used in your assignments
- should be kept in a Portfolio (a binder or folder) along with all your completed Assignments and samples of the materials you used to complete the Assignments. This symbol shows which work to include in your portfolio.

How do I complete the Assignments?

You and your tutor or instructor are free to choose the material to use as well as the ways to complete the Assignments. This symbol signals additional information ① and this symbol gives examples and suggestions of materials you can use. The reading and writing material should be something you would see in your daily life at home, work or in the community. Together, you and your tutor or instructor may decide on the best ways to learn and practice the skills and knowledge you acquire.

- Look for materials to use in your community. For example, you might look around your house for written instructions, pamphlets or notices that come in the mail. It is important that you think about how you use reading and writing in your everyday life.
- You need to provide evidence to show what you have done and that it has been assessed by
 your tutor or instructor. Over a period of time you will build up enough evidence to show
 that you have met the requirements for an assignment, then for a Section and finally for the
 Certificate.
- You and your tutor or instructor may choose to aim for one assignment at a time. You are likely to find, however, that in real life more than one assignment can be achieved in the same activity.

Assignment map:



Which Section should I do first?

The Stages curriculum is not a series of rigid lessons to be taught by every tutor/instructor and followed by every learner. The skills in the Stages curriculum are basic building blocks. What is different is how you use these skills and what past experiences you bring to the learning situation. Each learner has his or her own set of priorities and needs, and this should be the starting point of your programme.

You can complete the Sections in any order you wish. You can skip from one Section to another or from one Assignment to another.

- Remember, you may take as long as you need to complete all the tasks and activities required.
- If you do not want to try all the Sections, the Assignment and Skills Checklists will be your Record of Achievements.

How will I be assessed?

- Your performance on each Assignment will be assessed by <u>both</u> you and your instructor or tutor.
- To get the Certificate you need to complete all the work in each Section of the Record of Achievements Manual. Each Section is divided into Assignments.
- Every time you complete an Assignment, you must meet certain criteria. These will be explained to you by your tutor or instructor before you begin each Assignment.
- When you complete any learning tasks in your regular classroom or tutoring work, you and
 your tutor or instructor can decide whether this piece of work will be part of the Certificate
 requirements. You will need to look at each Assignment in each Section to see if the regular
 work you are doing can 'fit in' to the requirements. This work then becomes a part of your
 Portfolio.
- You will need to show that the Certificate has been earned over time. So, do different Assignments on different days. **Do not try to do the Assignments all at once.** Each Assignments gives specific details on how it can be completed.

Good luck

Stage Three Portfolio Cover Sheet

Please complete this form and hand it in to the person who evaluates your portfolio.

The three assignments that I am most proud of and why:	
◆	
•	
•	
New skills, strategies and knowledge I learned were:	
The washing, strategies and mio wreage I rearried were.	
I had some difficulties with	
Dut I colved it by	
But I solved it by	
T '11 1 . 1 . 1 . 1 . 1 1	
I will apply the skills I've learned in Stage Three	
My advice for someone beginning a Stage Three Portfolio is	
ing university someone segmining a stage limite i orizono is w	
Other Comments:	
	Learner's Signature
	Date

Assignment 1: Summarize a text

Assignment Details

- ▶ Select a text. Read it and be sure you understand it.
- Recall the main ideas and the supporting points.
- Briefly summarize the text in paragraph form in your own words.
- ▶ Include:
 - the general idea (*plot*, subject, situation)
 - the main supporting points (characteristics, events, issues), not the little details
- The length of your summary will be *dependent* on the length of the text chosen and your tutor/teacher's expectations.

Examples: short story, short novel, magazine article, essay, report (meetings, workplace).

Attach you	ır summary an	nd a copy	of the text	used, when	possible.

Text Selection Details

- ▶ A different type of text should be used for each summary you write.
- The text summarized should be a minimum of 1000 words.

	T . II I	
	Texts Used	Date Completed
1		
2.		

1

Tutor/Instructor's Signature

Learner's Signature

Assignment 2: Information Search: choose a *topic* that will require a variety of reading *strategies* to locate information.

Assignment Details

- Choose a topic of interest to you.
- Select a text.
- List what information you want to find.
- ▶ Think about strategies you will use.
- Record in point form the following:
 - the topic
 - the text used
 - the <u>reading strategies</u> you used in the order you used them
 - a brief *explanation* of how each strategy led you to another step in your search
- (i) Reading Strategies: using background knowledge, scanning, skimming, pre-viewing, an index, a table of contents, paragraph heading and subheadings, and pictures
- Take the contract of the information located.

Text Selection Details

- A different kind of text must be used for each search.
- ▶ Text must be somewhat *complex*:
 - It must contain a variety of information.
 - It must be organized in sections.
 - It may require the reader to make *decisions* about where and how to locate information within text.

Examples: newspaper, magazine, journ	<i>nal</i> , child	care	manual,	cook	book,	holiday	brochure,
textbook, workplace materic	al, refere	ence b	ook.				

	Topics Chosen	Date Completed
1.		
2.		_
3.		
4.		
		_
_	Learner's Signature Tutor/I	nstructor's Signature

Assignment 3: *Identify* author's *intended audience*, author's *opinion* and author's purpose.

Assignment Description

- ▶ Select and read a text.
- ▶ Think about the following questions as you read:
 - For whom was the author writing this material?
 - What are the author's beliefs or feelings?
 - Why did the author write this material?
- Record in point form all of the following which apply:
 - the <u>text</u> used (author, title, publisher, date)
 - the author's intended audience
 - the author's opinion
 - <u>language</u> in text that expresses strong feelings
- Refer to the text to support your conclusions.

Attach your point form notes and if possible, attach a copy of the text you read.

Text Selection

- A different kind of text must be used for each task.
- ▶ Text should have a minimum of 250 words and at least one text must be over 1000 words.
- ▶ At least one text should include opinion, fact and examples of language that express emotion.

Examples: Non-fiction :	short story, magazine article,	, newspaper editorial	s, poetry, biography,
history or g	jeography article, work-base	d, market-research re	eports.

	Texts Used		Date Completed
1			
2			
3.			
4.			
	Learner's Signature	Tutor/Instruct	or's Signature

Assignment 4: Select and *integrate relevant* information from text.

Assignment Details

- Chose a subject of special interest to you.
- Search for information, applying the appropriate strategies.
- ▶ Information should be selected from a variety of texts or from several parts of a single text.
- Make notes on information you find.
- Organize and integrate your findings.
- Record in point form the following:
 - the subject of your search
 - the text(s) used (author, title, publisher, date, pages)
 - the relevant information selected in your own words
 - the *strategies* used to select the information

①	Reading Strategies: using background knowledge, scanning, skimming, pre-viewing, als	0
	organizational features such as indexes and headings.	

Attach your point form notes.

Selection Details

- At least one task must use a variety of texts.
- ▶ Texts should be somewhat *complex*:
 - They must contain a variety of information organized in sections.
 - They may require the reader to make *decisions* about where and how to locate information within text.

xamples: newspapers, magazines, journals, manuals, books, brochures, workplace
materials, reports, Internet, encyclopedias.

Note: This assignment may be used in conjunction with Writing Assignment 5 - research report.

	Topics Chosen		Date Completed
1			
2.			
3.			
	Learner's Sianature	Tutou /lootuu	tor's Signature

Assignment 5: Identify characteristics of a genre.

Assignment Details

- Select a *genre* (see examples).
- Read several different writings from this *genre*.
- Record in point form:
 - the *genre* used
 - the type of language used
 - the type of writing
 - the layout used (paragraph style, *phrases*, chapters, table of contents, verses)
 - the style used
 - the content (expresses fact, *opinion*, *bias*, feelings, *themes*)
 - the <u>purpose</u> (to instruct, explain, describe, inform, entertain, persuade)

(i) Types of Languag	e: emotive: words that express strong feelings
	figurative: words that create pictures in your mind
	literal: words meant to express their exact meaning
	technical: words specific to a particular subject
Types of Writing:	descriptive: meant to create a clear picture
	narrative: storytelling; has plot, characters, setting
	expository: explanatory, argumentative, comparative
Types of Styles:	formal: serious, logical, organized
	informal: not serious, simple in structure, personal

	Attach	your	point	form	notes.
--	--------	------	-------	------	--------

Genre Selection Details

A different genre must be used for each task.

Examples: editorials, short stories, novels, drama, poetry, reports, articles (newspaper,

magazine, journal), autobiographies, biographies, letters

Genres Used

Date Completed

2.

3.

Tutor/Instructor's Signature

Learner's Signature

Assignment 1: Complete forms.

Assignment Details

- > Select a form.
- Find and enter the *required* information.
- ▶ Follow any *requirements* on the form (e.g. use upper case letters or abbreviations, circle, check).

	Attach	completed	forms
--	--------	-----------	-------

Document Selection Details

- Use a different form for each task.
- Forms must be somewhat *complex* (e.g. lengthy, have several sub-sections, or you may have to enter your *responses* in different ways). They may also require *open-ended information*.
- Examples: application forms, accident report forms, income tax returns, work related report forms, consumer research surveys, employment insurance application forms, workers compensation injury forms, evaluation forms (from a course or about a product).

	Forms Used		Date Completed
1			
2			
3.			
	Learner's Signature	Tutor /Instruct	or's Signature

Assignment 2: Organize materials into a useable, efficient system.

Assignment Description

▶ Select material that needs to be organized into a system (e.g. numerical, alphabetical, date, type/*category*).

- Organize material efficiently into a new system.
- Explain, in writing:
 - how your materials are *currently* organized
 - why you reorganized your materials the way you did
 - how your new system has increased efficiency

The Attach your explanation of the system you organized (from above).	

Material Selection Details

- Use different materials for each task.
- Examples: household filing systems (bills, recipes, warranties, school records), work records, photo albums, shop tools, portfolio materials, scrapbooks, records/cassettes/CDs/DVDs.

	Materials Organized		Date Completed
1			
2			
	Learner's Sianature	Tutor/Instruc	tor's Sianature

Assignment 3: Consult a reference system to find information.

Assignment Details

- Decide on information you want to find.
- ▶ Select a reference system (see examples).
- Use the reference system to *conduct* two different types of searches:
 - one requiring a <u>multiple</u> search where the information (one or more pieces) is found in different parts of the reference system (e.g. use a community directory to find information about a number of services *available*)
 - one requiring a *consecutive* search where the results of one search generate a *subsequent* search (e.g. use the library system to find *specific* information)
- Find the *required* information.

	Record	in	point	form:
--	--------	----	-------	-------

- the information wanted
- the reference system used
- the steps used to conduct your search
- the information found

Reference System Selection Details

- ▶ Select a different reference system for each task.
- Use *complex* systems (print or computer) that are organized *alphabetically*, *numerically*, by colour coding, pictures, groups or *topics*.
- ▶ Systems must have multiple pieces of information organized in sections and contain a fair amount of detail.

Examples: directories (national	l postal code, job search,	, yellow pages), library catalogue
system, the Internet,	workplace filing system,	workplace manual, household filing
system.		

	Sources Used	Type of Search	Date Completed
1			
2			
	Learner's Signature	Tutor/Instruc	tor's Signature

Assignment 4: Locate **specific** information **embedded** in tables or **schedules**.

Assignment Description

- ▶ Select tables or schedules of interest to you. You must *refer* to at least two tables or schedules in order to find information for each task.
- Examine/*review* tables or schedules to become *familiar* with them. Think about how the information is:
 - organized and displayed to help you search for information
 - categorized and related
- Read through any information related to the tables or schedules.
- ▶ Show you understand how to use the table or schedule by <u>recording</u>, in <u>point form</u>, several different pieces of information you found.

Attach tables o	or schedules	used and	l your	point	form	notes	(or	your	answered	questions
from teacher/	/tutor).									

Table or Schedule Selection Details

- ▶ For each task, use tables or schedules from a different source.
- ▶ Tables or schedules should be somewhat *complex*, *requiring cross-referencing* and *multiple* searches.

xamples: schedules (bus, train or airline), weather information, income tax forms,
textbooks, non-fiction material, social insurance benefits schedules, price lists,
parts lists.

	Tables or Schedules Used	d	Date Completed
1			
2			
3.			
	Learner's Signature	Tutor /Instruct	tor's Signature

Assignment 5: Interpret and analyze information in documents such as graphs, charts, diagrams, drawings, blueprints, schematics, thematic maps or flowcharts, with text.

Assignment Details

- Select a document.
- ▶ Read through all of the *textual* and *graphical* information in the document.
- Answer the following questions briefly in writing:
 - What is the type of document?
 - What is the <u>title of the document</u>?
 - What is the main <u>purpose of the document?</u>
 - What <u>information is conveyed</u> in the <u>textual</u> material?
- Analyze the non-textual material.
- Answer in writing, the questions from below that apply:
 - What *trend* is indicated?
 - What *conclusions* can be drawn?
 - What *comparisons* are being made?
 - What do the *various* symbols mean?
- Explain the *procedure/process*/sequence shown.

Take the Attach answers to the questions and a copy of the document used.	

Document Selection Details

- Use a different type of document for each task.
- ▶ Each document must contain text or have *accompanying* text in the form of sentences and paragraphs.

Examples: textbooks, instruction <i>manuals</i> , operating manuals (for domestic or work
appliances), brochures (from government agencies or community services), child
care manuals, workplace manuals or directives

	Documents Used		Date Completed
1			
2.			
3.			
	Learner's Signature	Tutor/Instruct	tor's Signature

Assignment 1: Use pre-writing strategies.

Assignment Details

- Choose a *topic* to write about.
- ▶ Record ideas about your topic, using one or more pre-writing strategies (see examples).
- ▶ State briefly, in writing, the next step you will take in the *writing process*.
- Attach a written record of the above.

Note: Pre-writing strategies can be used to help organize ideas for things such as *narratives*, *autobiographical* pieces, *poetry*, workplace or research reports.

Writing Guidelines

 Use one or more pre-writing strategies for each task.

Examples: clustering, mapping	, webbing, outlining,	, graphic organizers o	r other method of
organizing your tho	ughts and ideas.		

	Pre-writing Plans		Date Completed
•			
•			
	Learner's Signature	Tutor/Instr	uctor's Signature

Assignment 2: Convey your ideas, feelings and experiences in written form.

Assignment Details

- Do pre-writing activities for a *topic* of your choice.
- Write a short paper or a poem about one or more of your ideas, feelings and/or experiences.
- Consider the following *elements* when editing:
 - content (Are there clear ideas and *relevant* details? Is the form correct?)
 - <u>organization</u> (Is there an effective opening, a *focus* on one idea, a clear order of ideas and good *transition*?)
 - style (Is there an *appropriate* choice of words and an effective arrangement?)
 - <u>mechanics</u> (Is there correct spelling, grammar, punctuation, capitalization and sentence construction?)

Attach all pre-writing activities and drafts.	

Writing Details

- Correct *format* should be used.
- ▶ Prose writing should be at least 350 words long and written in several paragraphs.

Examples: personal letter, biography, autobiography, short story, contribution to	
newsletter/paper, journal, poetry	

	Types of Writing Done	Topic	Date Completed
ı .			
2			
	Learner's Signature	Tutor/Instruct	tor's Signature

Assignment 3: Convey information and/or **opinions** in a **specialized format**.

Assignment Details

- ▶ Do pre-writing activities for a *topic* of your choice.
- Write about your topic.
- ▶ Include:
 - an *explanation* of the information
 - your opinion(s)
 - conclusion(s)
- ▶ Present factual information *accurately*.
- ▶ Present opinions and *conclusions logically*.
- Consider the following *elements* when editing:
 - content (Are there clear ideas and *relevant* details? Is the form correct?)
 - <u>organization</u> (Is there an *effective* opening, a *focus* on one idea, a clear order of ideas and good *transition*?)
 - <u>style</u> (Is there an *appropriate* choice of words and an effective arrangement?)
 - <u>mechanics</u> (Is there correct spelling, grammar, punctuation, capitalization and sentence construction?)

	Attach	all	writing	activities	and	drafts
--	--------	-----	---------	------------	-----	--------

Writing Details

- ▶ Each writing should be approximately 250 words.
- A variety of writing formats must be used.

Examples: re	eports (workplace,	community), let	tters to the	editor, formal	letters (cover	letters,
le [.]	tters of complaint c	or concern), len	gthy writter	n instructions (assembly/ope	rating
ins	structions, time plan	s, trip itinerary), resumes.			

	Format Used		Date Completed
1			
2			
3.			
	Learner's Signature	Tutor/Instruc	tor's Signature

Assignment 4: Write in essay form.

Assignment Details

- Choose an idea or *issue* to write about (e.g. workplace, legal, educational or social).
- ▶ Do pre-writing activities for your idea or issue.
- Write an essay.
- ▶ For each essay:
 - identify the relationship between the ideas or issues
 - support your position or argument with relevant evidence
- Consider the following *elements* when editing:
 - content (Are there clear ideas and relevant details? Is the form correct?)
 - <u>organization</u> (Is there an *effective* opening, a *focus* on one idea, a clear order of ideas, and good *transition*?)
 - <u>style</u> (Is there an *appropriate* choice of words and an effective arrangement?)
 - <u>mechanics</u> (Is there correct spelling, grammar, punctuation, capitalization and sentence construction?)
- When referring to outside sources, include author, title, publisher and date.

Attach all pre-writing activities and drafts.	

Writing Requirements

- ► Each essay should be 300 500 words and follow essay *format*.
- (i) Types: compare and contrast, cause and effect, pro & con arguments, explaining a process, defining a term, character sketch.

	Kinds of Essays		Date Completed
1			
2			
		-	
	Learner's Signature	Tutor/Instruct	or's Signature

Assignment 5: Write a research report

Assignment Description

Note taking:

- ▶ Pick a *topic* of interest to you. Topics may be about particular people, places, events, products or investments.
- Gather information on this topic from at least two different sources.
- ▶ Put the gathered information into your own words.
- Examples: encyclopedias, textbooks, newspapers, magazines, *non-fiction* material (science or social studies information), workplace materials, the Internet, interview someone for information or attend a community meeting or lecture.

Pre-writing:

• Organize the information; you may want to use one or more of the pre-writing *strategies* from Writing Assignment 1 to help you.

The Report:

- Write your research report.
- When writing your report:
 - indicate the references you have used
 - use quotation marks *appropriately*
 - express information *logically* and *coherently*
- Consider the following *elements* when editing:
 - <u>content</u> (Are there clear ideas and *relevant* details? Is the form correct?)
 - <u>organization</u> (Is there an *effective* opening, a *focus* on one idea, a clear order of ideas, and good *transition*?)
 - <u>style</u> (Is there an *appropriate* choice of words and an effective arrangement?)
 - <u>mechanics</u> (Is there correct spelling, grammar, punctuation, capitalization and sentence construction?)
- Attach all pre-writing activities and drafts.

Writing Guidelines

- ▶ Each report must be at least 500 words and *refer* to at least two different sources.
- Include a *bibliography*.
- Format, research sources and research techniques will be dependent on the topic.

	Title of Research Repor	t	Date Completed		
1					
2					
	Learner's Signature	Tutor/Instruc	tor's Signature		

Assignment 1: Explain or describe an activity.

Assignment Description

- Choose an activity that you would like to describe or explain to others.
- If necessary, organize your information before your *presentation* (e.g. make speaker's notes or organize information from a *media* source).
- ▶ Present the information to others.
- ▶ For each task:
 - provide all necessary information
 - use *visual* aids effectively if *appropriate*
 - check *audience's* understanding at any appropriate moment
 - deal with questions and problems appropriately
- ▶ Record what you did in 1 or 2 sentences.
- Examples: explain (what to do on a particular job, how to do household repairs, how to use or repair equipment or how to play a game), describe the expectations at a particular workplace, instruct/teach how to do a craft.

Activity Details

- ▶ The activity you are explaining must be *complex*, involving *multiple* steps.
- ▶ *Presentations* can be *formal* or *informal*, using visual aids if appropriate.
- One situation must involve making a presentation to several people.
- One situation must be where the audience is unfamiliar to you.
- Situations may be *unpredictable*.
- In one situation you could do this with a partner.

	Attach your record of activity done.	
	What kinds of activities did you do?	Date Completed
1.		
2.		
3.		
	Learner's Signature Tuto	r/Instructor's Signature

Assignment 2: Find, select and use information from *oral sources* to solve a problem or support a *case*.

Assignment Details

- Get information from someone that can be used to solve a problem you are having or to help you support a case.
- ▶ Select *relevant* information.
- Organize information from a *media* source or take notes, if appropriate.
- Present support for the case or the solution to the problem orally to your tutor.

Examples: listen to a lecture, find out about local jobs or training opportunities, get
competitive quotes for a service or product, talk to a child's teacher about
concerns, find out about a store's refund policy, speak to employment insurance
agents about a claim, get information about daycare subsidies.

Assignment Requirements

- Find *appropriate* sources for your purpose.
- Get information orally in:
 - one situation where the person providing the information is unfamiliar to you
 - one situation where some of the information is unfamiliar to you
 - one situation where you *obtain* the information from more than one source

Attach a brief written record of what you did.				
Activities	Date Completed			
Activities	Dale Completed			
1.				
2.				
3.				
J				
Learner's Signature	Tutor/Instructor's Signature			

Assignment 3: Exchange information and opinions in a group

Assignment Details

- Choose a *topic* of interest to you.
- Get together with other people and have a discussion about this topic.
- During the discussion, *ensure* that you:
 - make a *relevant* contribution to the conversation
 - make requests and ask questions to obtain information or clarification
 - listen to others and use appropriate phrases for interruption
 - apply strategies for listening and speaking with care when exchanging opinions and judgements
- After the discussion, make point form notes about the discussion and your contributions.

Examples: meeting with other learners (to re	eview progress or to discuss future plans),
discussing a work plan, discussing	career options, participating in group discussions
around a topic of interest.	

Discussion Details

- ▶ Topics should be *familiar* and known in advance of the discussion.
- A variety of exchanges must take place.
- Groups should be between 3 to 5 people.

	Attach your point form notes.	
	Kinds of Exchanges	Date Completed
1.		
••		
2.		
3.		
_		
	Learner's Signature Tutor/I	nstructor's Signature

Assignment 4: Report your analysis of an advertisement.

Assignment Details

- Choose an advertisement to *analyze*.
- **▶** Identify:
 - the *media* used
 - the <u>product or service</u> being advertised
 - the targeted *audience*/market
 - the <u>persuasive techniques</u> used to *convince* the buyer such as:
 -language, print, colours, symbols, *images*, background music, voice tone,
 - body language, connections, traditions, appeal to senses and values
 - the *factual* information and that which is *opinion*
- Make brief notes and orally report your analysis.

Use a different media source for each analysis

Examples: ac	dvertisements o	on television,	radio, the	Internet,	displays,	billboards,	, in
ne	wspapers and	magazines d	or home de	emonstrat	ions.		

Advertisement Details

•	CBC a	GIII CI CIII	mound	500100	IOI CHOI	· · · · · · · · · · · · · · · · · · ·	, 515.	

Attach your notes and a copy of your advertisement when possible.

	Media		Date Completed
1			
2			
3.			
	Learner's Signature	Tutor/Instruct	or's Signature

Assignment 5: Present and support your opinion on a topic.

Assignment Details

- Choose a topic about which you have an opinion.
- Orally present your opinion, with supporting points, or point with several sub-points.
- Speak clearly and confidently in a way which suits the situation.
- Present information and ideas in a logical sequence.
- ▶ Record:
 - the topic
 - your opinion
 - supporting points for your opinion
 - the <u>person</u> who listened
- ▶ Your opinion must be supported by several points or one point with several sub-points.

	-1	_
=111	пШ	I
=111	:111	_
	: 111	=
	·	=

Examples: support or reject changes (in working conditions, in arrangements at your local social group, in a learning program or in an **association**), support your opinion on current events or **controversial issues** (gun control, smoking, gambling, seatbelt legislation, driver's licence regulations, Sunday shopping).

Presentation Details

- ▶ The topic should be *familiar* to you.
- ▶ The person you are talking to may be unfamiliar.
- ▶ There may be some risk involved.

∠ Att	ach your record from above.		
	Activities		Date Completed
1			
2			
	Learner's Signature	Tutor/Instruct	or's Signature

Glossary Stage :

accompanying going with or found with (e.g. The essay had accompanying

charts and diagrams.)

accurately correctly, exactly right

in the order of the alphabet alphabetically

to take apart and look at carefully in order to understand analysis/analyze

appropriate/ the right thing at the right time, suitable (e.g. Wear appropriate

clothing for church.) appropriately

a talk between people with different ideas argument

a group of people who join or work together for a special reason association

audience all of the people who are reading, watching or listening to

something (e.g. a speaker, book, film, play, concert or

television)

autobiographical/

autobiography

a book or shorter writing that a person has written about his/her

own life

available ready for you to use, to have or to see (e.g. The doctor is

available to see you this afternoon.)

bias Someone's preference or favourite (e.g. I am biased toward our

home team.)

bibliography a list of books a person has used to write a paper

biography a story a person writes about another person's life

brochure a thin booklet or sheet with information (e.g. information on

things such as Autopac rates, hydro, banking and health)

your point of view or argument for or against something (e.g. case

Because his accident was caused by a speeding car, he was able

to make a good case for lowering the speed limit.)

categorize/ to group, arrange, organize something (e.g. categorize your bills - put your bills into categories such as car, house and insurance) category

characters people in a novel, play, etc.

character sketch a description of a person in a story, novel, play, etc. (eg. what

sort of person they are); a description of a character's

personality, distinctive qualities or traits)

characteristics the details that describe a person or thing

coherently clearly understandable

comparison/ seeing or understanding how things are the same or differentcontrast (e.g. We made a comparison of prices in three different shops.)

competitive quotes getting prices of services or products to compare them (e.g. You

will want to get many competitive quotes on car prices before

you buy one.)

complex difficult to understand because it has a lot of parts (e.g. a

complex math problem)

conclusions what you believe or decide after thinking carefully (e.g. We

came to the conclusion that it was best to buy a car instead of a

truck.)

conduct to carry out or perform a task (e.g. The police conducted an

investigation of the accident.)

consecutive one after another

contrast see definition for comparison

controversial strong opinions or feelings about something (e.g. Whether or

not to allow smoking in public areas is controversial.)

convey express or communicate your idea or meaning

convince make somebody believe something (I convinced him not to

drink and drive.)

cross-referencing going from one part of a document to another to find

information

currently something that is happening right now (e.g. We are currently

planning a learner's conference.)

decisions choices made after thinking about something (e.g. I must make a

decision about which car to buy.)

decided by; influenced by (e.g. The cost is dependent on the

number of people in the group.)

directives an explanation of how to do something (e.g. Companies often

have directives about rules that employees must follow.)

drama a story that you watch in a theatre or on television, or listen to

on the radio; something written to be performed by actors (e.g. The drama presented by the students will be on Friday night.)

editorial an explanatory writing used in newspapers and magazines to

discuss current news events and to express one's opinion

effective works well (e.g. Riding a bicycle is an effective way of keeping fit.) efficient works well and in the best way elements smaller parts making up something bigger (e.g. The elements of a good story include an interesting plot and characters.) embedded surrounded with other distracting information (e.g. The answer you need is embedded in the list of numbers.) make certain; guarantee (e.g. Please ensure that the lights are ensure switched off before you leave.) a multi-paragraph piece of writing about a subject that follows a essay particular format (e.g. Our teacher asked us to write an essay about our favourite childhood memory.) evaluation judging something evidence that which makes you believe something (e.g. The police searched the room looking for fingerprints, so they could be used as evidence that he committed the crime.) explanation information that helps you understand something (e.g. He gave an explanation on how to use the computer.) informative writing (e.g. explaining a process, defining a term, expository comparing and contrasting) factual has happened or is true (e.g. Since he saw the accident, he was able to give the police a factual account.) familiar to know about a person or a thing (e.g. I am familiar with how to change a flat tire.) flowcharts drawings showing the order of something (e.g. They made a flowchart to show the production process for making cars.) focus to concentrate on or pay attention to something (e.g. Focus on the good things in life.) way of acting or writing in important or serious situations formal possibly with people you do not know very well how something is set up; how something looks; layout (e.g. format Write your letter using a business letter format.) a type of written work that can be identified by how it looks genre (what the format is) and what the purpose is graphical a picture that represents numbers, amounts, etc. (e.g. line graph,

bar graph, pie chart)

identify to be able to pick out someone or something (e.g. You need to

identify who committed the crime.)

images pictures in people's minds of something (e.g. The words in a

poem help create images in your mind.)

informal way of acting or writing when it is a friendly easy situation

possibly with people you know

integrate to join or combine information to create a main idea

interpret figuring something out by changing it to another form (e.g. I

need to use a French/English dictionary to interpret what French

people are saying.)

intended planned for

issue a subject that is important to some people (e.g. Pollution is a

serious issue.)

itinerary a plan or schedule to follow (e.g. They had an itinerary when

they went on their holiday which told them where their tour

would be going each day.)

journal a book or magazine about one special thing with information in

time order or entered at different times (e.g. I kept a journal of

everything I did on my holiday.)

logical/logically thinking through or writing in an orderly sensible way

manual a book that tells you how to do something (e.g. I need the

manual to learn the features of my stove.)

media television, radio, magazines, newspapers, etc. (e.g. We learn

about the world from the media.)

mentally in your mind (e.g. Solve the math problem mentally, not on

paper.)

multiple more than one (e.g. There are multiple reasons for driving

safely.)

narrative a story, tale or legend; meant to entertain or inform

non-fiction writings that are true (e.g. The book about the Prime Minister is

non-fiction.)

novel a fictional book that tells a story about people and things (e.g.

"Anne of Green Gables" is a famous Canadian novel.)

numerically in the order of numbers (e.g. 1, 2, 3, 4...)

obtain to get

open-ended when you must provide your own information in phrases,

information sentences or paragraphs

opinion what you think about something (e.g. It is my opinion that

smoking should be banned.)

oral sources person or people providing information by speaking

participating being involved in something with other people (e.g. He

participated in the conversation.)

persuasive things done to convince someone (e.g. Advertisers use

techniques persuasive techniques to try to get you to buy their products.)

phrases a group of words used together usually as part of a sentence

(e.g. First of all . . .)

plot the main events in a play, novel, film, etc.

poetry poems; writings usually with short lines that have rhythm and

may have rhyme; has language that affects your emotions and

imagination

position your point of view or opinion about a topic (e.g. What is your

position on allowing smoking in public places?)

presentation a talk given to an audience (e.g. The ambulance driver gave a

short presentation on how to do CPR.)

pro & con the two sides of an issue; the arguments in favour of something

and the arguments against the same thing (e.g. What are the pros

and cons of using seatbelts?)

procedure the steps you follow to do something (e.g. What is the procedure

for changing a flat tire?)

process a number of actions, one after another, for doing or making

something (e.g. He explained the process for building a boat.)

refer to direct someone's attention to another person or thing (e.g.

Please refer to your owner's manual if you are having problems

with your car.)

reference a source that you use to get information

relevant connected with what you are talking or writing about (e.g. If the

information you found is relevant, add it to your essay.)

reorganized having grouped or arranged something differently (e.g. Once the

children are finished playing, the room will have to be

reorganized.)

required needed; necessary (e.g. You are required to fill out your EI

forms every two weeks.)

requirements something that you need (e.g. You must meet the requirements

in order to join the club.)

responses answers to somebody or something (e.g. Fill in your responses

on the questionnaire.)

review to look over or study something carefully (e.g. He reviewed his

notes before he wrote the test.)

a timetable for something (e.g. Look at the bus schedule to find

out when the next bus is coming.)

schematics a drawing of something that shows how something works (e.g.

Use a schematic drawing of the car engine to see how gas makes

it work.)

senses the ability to see, hear, smell, taste or touch

sequence the order of something, one after another (e.g. What was the

sequence of events leading up to the fire?)

short story a fictional writing, usually longer than an essay but shorter than

a book

specialized know a lot about one special thing (e.g. This doctor specialized

in delivering babies.)

specific very clear, certain, exact, something particular (e.g. He wanted a

specific brand of oil for his car.)

strategies plans or ways to do something

subsequent coming after or following (e.g. You didn't find the answer on

the first page, but subsequent pages provided it.)

subsidies money given to people for a special reason, often from

government (e.g. Farmers receive subsidies from the government to help them with the costs of farming.)

a group of things or parts that are organized to work together

the words in a book, newspaper, magazine or on a computer,

television etc. (e.g. This book has a lot of pictures, but not much

text.)

textual containing the written word

thematic maps maps that show unobserved things (e.g. weather, vegetation,

population)

theme main idea, subject (e.g. The theme of the book was that children

need positive influences in their lives.)

topic what you talk, learn or write about (e.g. The topic of the

discussion was football.)

transition change (e.g. It was a big transition for him when he got

married.)

a pattern or movement over time (e.g. The current trend is

toward smaller families.)

unpredictable unable to predict or know what will happen (e.g. The weather

has been very unpredictable.)

values things that are important to people (e.g. His strong religious

values prevent him from gambling.)

various several (e.g. The store had various kinds of ice cream.)

visual can be seen (e.g. Painting and the cinema are visual arts.)

warranties guarantees (e.g. The store will give you a warranty for your

stereo, so if something goes wrong, they will fix it.)

writing process a series of steps used when writing; including thinking,

planning, organizing, comparing, editing and evaluating

NAME:			Reviewed by instructor	Date			
UNIT 1: Reading Text (circle check marks when completed)							
Assignment 1 ✓	✓	✓					
Assignment 2 ✓	✓	✓ ✓					
Assignment 3 ✓	✓	✓ ✓					
Assignment 4 ✓	✓	✓					
Assignment 5 ✓	✓	✓					
UNIT 2: Document Use							
Assignment 1 ✓	✓	✓					
Assignment 2 ✓	✓						
Assignment 3 ✓	✓						
Assignment 4 ✓	✓	✓					
Assignment 5 ✓	✓	✓					
UNIT 3: Writing							
Assignment 1 ✓	✓						
Assignment 2 ✓	✓						
Assignment 3 ✓	✓	✓					
Assignment 4 ✓	✓						
Assignment 5 ✓	✓						
UNIT 4: Oral Communication							
Assignment 1 ✓	✓	✓					
Assignment 2 ✓	✓	✓					
Assignment 3 ✓	✓	✓					
Assignment 4 ✓	✓	✓					
Assignment 5 ✓	✓						

Reading

Reading words

o Use what you know about roots, foreign roots, prefixes and suffixes to read new words.

- Use dictionaries, glossaries or reference material to find the meaning of unfamiliar words.
- o Understand the concept of a simile, idiom and metaphor.
- o Understand that word choice conveys style (formal, informal).

Reading sentences

- o Understand that different kinds of sentences have different effects.
- o Decide if the sentences a writer is using are suitable for a particular audience and purpose.
- o Understand how writers use different kinds of sentences in order to persuade or convince the reader.

Reading comprehension

- o Identify author's purpose and intended audience, basing opinions on evidence from the text, including form, structure, style and vocabulary.
- Write summaries.
- o Understand how character and setting are created, and how plot, narrative structure and themes are developed in a piece of fiction.
- o In fiction, recognize the differences between author, narrator and character.
- o Adapt reading methods and reading rate to your purpose for reading, topic and difficulty of text. Explain the methods you used, and why you used them.
- o State an opinion about a text, using the text to support your opinion.
- o Read "between the lines" to make inferences and draw conclusions about a text, giving evidence from the text to support your ideas.
- o Gather information about a topic from a variety of sources, comparing, contrasting and integrating the information collected.
- o Use organizational features (headings, index, contents) and systems (reference systems, Internet) to locate texts and information.
- o Know the characteristics of different kinds of writing (genres), considering language, form, style and content.
- o Read texts critically by asking and answering the following questions:

- Is the author stating a fact or an opinion?
- Is this information up-to-date and reliable?
- Is this the right text for my purpose?
- What is the author's point of view, and does the text reveal the author's bias?
- Is this text well written?
- Is the author's argument effective and well stated?
- What meanings are revealed by the author's choice of vocabulary, tone, style and form?
- What evidence has the author included or deliberately left out in order to convince the reader?

Document Use

Understanding documents

- o Preview the document to see:
 - how the information is displayed and organized,
 - what categories are used, and
 - what methods you should use for finding the information you need.
- o Identify the purpose and intended audience of the document.
- o Relate information in text to that in graphics.
- o Notice trends, make comparisons and draw conclusions from documents.
- o Consider the reasons for trends in the data.
- o Evaluate a document to see if it is suitable for its intended purpose and audience.
- o Use reference systems to find information and information sources.
- o Find information in two and three-dimensional drawings such as blueprints, projections, cross-sections, schematics, and exploded drawings.

Completing documents

- o Understand the structure of a form, and decide if it is suitable for its intended purpose and audience.
- o Complete forms that require you to code information before you enter it on the form.
- o Use information from one section of the form in another section. Tax returns are one example of recycling information in this way.
- o Make decisions about how to complete the form when the information does not fit the categories on the form.
- o Write clear, concise and complete answers to open-ended questions, such as those found on job applications.

Generating documents

o Design a document or an organizational system so that the required information can be easily located and new information can be entered as needed.

Writing

Use of writing process

o Adapt your use of the writing process to a particular writing assignment.

- o Develop logical arguments and provide relevant evidence to support your opinions.
- o Use form, language and style that are right for your intended audience and purpose.
- o Organize your writing clearly and logically so that it is easy for the reader to follow and understand your ideas.
- o Write effective openings that introduce your main idea and draw the reader into the text.
- o Provide good transitions between sections of the text.
- o Select, clarify and narrow a topic for research and writing.
- o Locate appropriate oral, text and media sources of information related to a topic.
- o Gather and record information, using a variety of sources and recording your sources of information.
- o Assess your information to make sure that it is relevant to your topic, up-todate and comes from reliable sources.
- o Review and evaluate your own writing, discuss what you have written, and pinpoint areas that need improvement.

Punctuation

o Correctly use the following kinds of punctuation: end marks, commas, quotation marks, colons, semicolons and dashes.

Grammar

- o Use sentence variety to enhance your writing style.
- o Know when and where to use active and passive verb forms.
- o Understand how conjunctions can be used to organize an argument.
- O Understand and use complex sentences, clauses, phrases and connectives.

Spelling

- o Use tools and strategies to produce texts with accurate spelling.
- o Understand the relevance of word families, roots and origins of words.

Handwriting and presentation

- o Present final drafts using layout, presentation and organization that:
 - are suitable for a particular audience and purpose, and
 - support the message you are communicating.

Vocabulary and word choice

- o Demonstrate the use of a rich vocabulary and make effective word choices.
- o Understand the difference between denotation and connotation, and choose words for both accuracy and emotional impact.

Oral Communication

Listening

o Adapt your listening strategies to your purpose for listening. (Some purposes include listening for the gist, main idea, details, and/or to instructions).

- o Be a critical listener by answering the following questions about what you hear:
 - Is the speaker stating a fact or an opinion?
 - Is the information up-to-date?
 - Is the speaker a knowledgeable and reliable source of information about the topic?
 - Does the speaker support opinions with logical argument and adequate support?
- o Notice and understand what is being communicated by the speaker's body language and way of speaking.

Speaking

- o Explain personal viewpoints in a clear and meaningful way.
- O Use the right amount of evidence to support your viewpoints, while still maintaining the interest of your audience.
- o Develop ideas and express them in a logical sequence that is easy for the audience to follow and understand.
- o Distinguish facts from opinions when providing information and expressing opinions.
- o Keep an audience's/listener's attention by varying your tone of voice and using physical stance and gestures.
- o Notice and understand what is being communicated by your body language and way of speaking.
- o Know and use strategies to make sure that the listener has understood what was said, and say things in a different way if the listener has not understood you.
- o Express positive and negative feelings and opinions in ways that are suitable for the situation and that respect the feelings and opinions of others.

Discussing

o Contribute to the discussion in a way that suits the audience, purpose and situation.

- o Stick to the topic and relate your comments to what was said before.
- o Use polite ways of interrupting or creating an opportunity to speak.
- o Show that you are interested in what others have to say.
- o Respond to people with whom you disagree by:
 - disagreeing politely,
 - recognizing that others have the right to disagree,
 - considering the feelings of others,
 - allowing the discussion to move forward, and
 - respecting everyone's right to speak.
- o Respond to new information or understanding by:
 - comparing your own opinions and understanding with those of others,
 - integrating new understanding into previous viewpoints, and
 - reconsidering and revising initial understanding in light of new information.
- o Notice and understand what feelings and messages are communicated by your body language and way of speaking during the discussion.
- o Adjust your non-verbal communication so that it matches the message you want to communicate.
- o Know and use strategies to keep the discussion on track or to move it forward, such as summarizing what has been said, developing points or focusing on the purpose of the discussion.
- o Take on various group roles, including chair, scribe, and spokesperson.