# Deaf and/or Hard of Hearing Toolkit: Guide to Resources

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Educational Programs/Schools

Preschool Programming

**Brandon Regional Health Authority — Preschool Aural Rehabilitation Program**

BRHA Audiology Department  
Unit 5A–800 Rosser Avenue  
Brandon MB  R7A 6N5  
Telephone: 204-571-8366  
TTY: 204-571-8367  
Fax: (204) 726-8743  
[www.brandonrha.mb.ca/en/services/Audiology.html](http://www.brandonrha.mb.ca/en/services/Audiology.html)

The Preschool Program is offered to children diagnosed with sensorineural (bilateral and unilateral) or permanent conductive hearing losses. It is provided free of charge to families living in the Brandon or Assiniboine Regional Health Authorities catchment areas. The children are enrolled until full-time entry into school.

Programming occurs either in the child’s home or daycare setting. Parents are an integral part of the success of the program. Therapy is tailored to the individual child’s needs and the family’s wishes. Spoken language, American Sign Language, or a combination of both are used to foster a strong language base. Individual assessments and education plans direct the focus of the programming.

Materials and print resources are available to parents and other professionals. The program is delivered by a teacher of the Deaf and supported by two full-time audiologists.

**Society for Manitobans with Disabilities (SMD) — Communication Centre for Children (CCC)**

825 Sherbrook Street  
Winnipeg MB  R3A 1M5  
Telephone: 204-975-3010  
TTY: 204-975-3012  
Email: info@smd.mb.ca

SMD’s Communication Centre for Children provides comprehensive, individually designed programming for children under six who have sensorineural, permanent conductive, or unilateral hearing loss. The goal is to help children open a world of communication through the development of verbal communication skills, American Sign Language (ASL), or a combination of both.

The programs and services of the Communication Centre for Children are offered throughout Manitoba at no charge to families that meet the eligibility requirements. Children and their families can participate via classroom, community, or home—whichever way works best for them.
Parents/guardians are part of a team that includes teachers of the Deaf and/or hard of hearing, early learning consultants, speech-language pathologists, occupational therapists, physiotherapists, counsellors, ASL specialists, and an audiologist. Together, the team addresses the communication, literacy, learning, and developmental needs to enable children to maximize their educational potential and their ability to participate in their communities.

**Preschool/School-Age Programming**

**Central Speech and Hearing Clinic**  
An affiliate of Victoria General Hospital  
Unit 2–1325 Markham Road  
Winnipeg MB R3T 4J6  
Telephone: 204-275-7436  
Website: [www.centralspeech.ca](http://www.centralspeech.ca)

Central Speech and Hearing Clinic provides support for preschool and school-aged children using hearing aids or cochlear implants in developing listening and spoken language through auditory-verbal therapy. The clinic also provides oral habilitative support for other children not in the auditory-verbal program who receive a cochlear implant. Auditory-verbal therapists support the school team by attending IEP meetings, offering workshops on FM systems and the auditory-verbal approach, providing opportunities for school teams to attend the clinic to observe therapy sessions, and providing therapy via Manitoba telehealth to students in rural areas.

**School-Age Programming**

A continuum of educational options is available for school-age Manitoba students who are Deaf and/or hard of hearing:

- local school
- Deaf and/or hard of hearing programming within a school division
- Manitoba School for the Deaf

**School Divisions**

Each Manitoba school division is responsible for providing supports for students who are Deaf and/or hard of hearing from Kindergarten to Grade 12. The following school divisions employ their own teachers of the Deaf and/or hard of hearing and provide itinerant support and specialized programming for students: St. James-Assiniboia School Division, River East Transcona School Division, and Winnipeg School Division. Some school divisions pool or cluster resources and house school-based programming within their divisions. This programming is designed to serve a number of Deaf and/or hard of hearing students through the provision of a variety of specialized supports.
Home school or specialized programming supports may include the services of

- a teacher of the Deaf and/or hard of hearing
- a resource/special education teacher
- an educational assistant
- an ASL-English interpreter
- a computerized notetaker
- a speech-language pathologist
- an audiologist
- other allied professionals as needed

Contact your local school division office for further information regarding services in your area.

Program for Deaf/Hard of Hearing Students (PDHS) — St. James School Division
1900 Portage Avenue
Winnipeg MB R3J 0J1
Telephone: 204-831-1153 (Voice/TTY)
Website: [http://georgewaters.sjsd.net/~cneil/Home%20Page](http://georgewaters.sjsd.net/~cneil/Home%20Page)

The mission of PDHS is to provide students from Grade 6 to Grade 12 who are d/Deaf and hard of hearing access to an equitable education in an inclusive setting—St. James Collegiate and George Waters Middle School.

A school-based teacher of the Deaf and/or hard of hearing coordinates the programming and works directly with classroom teachers, interpreters, computerized notetakers, resource teachers, speech-language pathologists, audiologists, psychologists, social workers, counsellors, parents, administrators, and educational assistants. A team approach is employed, accommodating individual needs. Students have the opportunity to graduate with an advanced academic, academic, business, and/or vocational high school diploma.

School divisions may access specialized supports from the Manitoba Education, Citizenship and Youth Deaf and Hard of Hearing Services Unit. The Provincial Outreach Team provides a variety of services throughout the province (see [www.edu.gov.mb.ca/k12/specedu/dhh/index.html](http://www.edu.gov.mb.ca/k12/specedu/dhh/index.html)). The team provides information so that informed decisions can be made regarding educational placement; provides services as requested to students and involved school division personnel; and connects with students who are Deaf and/or hard of hearing to provide networking, professional learning, and social opportunities.
Kindergarten to Grade 12 students who use American Sign Language (ASL) as their primary mode of communication or who require ASL to gain full access to the school environment can register to attend the Manitoba School for the Deaf which offers an ASL/English school environment.

**Post-Secondary Disability Services**

Most post-secondary institutions offer disability services for students with hearing loss. Disability Services offices help to arrange accommodations such as:

- computerized notetaking
- interpreters
- closed-captioning
- amplification systems
- preferential seating
- tutoring
- other services

For further information, contact each post-secondary institution directly.

**Assiniboine Community College Accessibility/Disability Services**

Telephone: 204-725-8700, ext. 6017  
Toll-Free: 1-800-862-6307, ext. 6017  
Email: disabilityservices@assiniboine.net  
Website: [http://public.assiniboine.net](http://public.assiniboine.net)

**Brandon University Disability Services**

Telephone: 204-727-9759  
Fax: 204-725-2143  
Email: poolem@brandonu.ca  
Website: [www.brandonu.ca/studentsvc/disability_services/index.asp](http://www.brandonu.ca/studentsvc/disability_services/index.asp)
Red River College Disability Services
Telephone: 204-632-2121
Toll-Free: 1-888-515-7722
TTY: 204-632-2007 or 632-2010
Website: www.rrc.mb.ca/index.php?pid=716

University of Manitoba Disability Services
Telephone: 204-474-6213
TTY: 204-474-9790
Email: disability_services@umanitoba.ca
Website: www.umanitoba.ca/student/resource/disability_services/

University of Winnipeg Disability Services
Telephone: 204-786-9704
TTY: 204-783-3995
Email: disability@uwinnipeg.ca
Website: www.uwinnipeg.ca/index/services-disability

Post-Secondary Programming—Deaf and/or Hard of Hearing

California State University, Northridge
National Center on Deafness (NCOD)
Northridge CA
Telephone: 818-677-1200
Website: www.csun.edu

The National Center on Deafness (NCOD) has served over 2500 students who are Deaf and/or hard of hearing in a mainstream setting over the past 44 years. NCOD provides communication access, leadership opportunities, scholarships, academic advisement, tutoring, and direct communication classes for approximately 200 students who are Deaf and/or hard of hearing each year.

Gallaudet University
Washington DC USA
Telephone: 202-651-5000 (TTY/Voice)
Website: www.gallaudet.edu

Gallaudet University is the world leader in liberal education and career development for undergraduate students who are Deaf and/or hard of hearing. The university enjoys an international reputation for the outstanding graduate programs it provides students who are Deaf, hard of hearing, and hearing, as well as for the quality of the research it conducts on the history, language, and culture of people who are Deaf.
National Technical Institute for the Deaf (NTID)
Rochester Institute of Technology (RIT)
Rochester NY USA
Telephone: 585-475-6400 (TTY and Voice)
Fax: 585-475-5978
Email: ntidmc@rit.edu
Website: www.ntid.rit.edu/

NTID is the world’s first and largest technological college for students who are D/HH. It is one of eight colleges of the Rochester Institute of Technology (RIT).

Social Events/Activities

Please refer to the Manitoba Education, Citizenship and Youth (MECY) Provincial Outreach Services Calendar of Events on the MECY website at www.edu.gov.mb.ca/k12/specedu/dhh/.

Camp Kakepitay
Carl Clark, President
285 Pembina Highway
Winnipeg MB R3L 2E1
Telephone: 1-807-227-5359 (May-Oct.)
Email: wcdeaf@shaw.ca

Summer camping experiences led by the Winnipeg Church of the Deaf and held at Camp Kakepitay in Vermilion Bay, Ontario.

City of Winnipeg Leisure Guide Programs

Two free programs are offered at the Manitoba School for the Deaf to provide social opportunities for students:

■ “Fun for Children,” ages 5 to 12, Wednesday nights, 3:30–5:30 p.m.
■ “Youth Action Centre,” ages 13 and over, Monday nights, 3:30–6:00 p.m.

Please refer to the Deaf Services section in the Leisure Guide for further information.

Telephone: 204-986-7756 (TTY)
Website: www.Winnipeg.ca/leisureonline
**Deaf Scouts/Guides**

Consider starting up a Deaf Scouts or Guides group in your area led by a parent who signs.

- **Scouts Canada**
  [www.scouts.ca/dnn/](http://www.scouts.ca/dnn/)

- **Girl Guides of Canada—Manitoba Council**
  [www.girlguides.mb.ca](http://www.girlguides.mb.ca)

**Deaf Sports**

For information on Deaf sports opportunities, contact:

**Manitoba Deaf Sports Association**
200 Main Street
Winnipeg MB R3C 1A8
Telephone: 204-925-5682 (TTY)
Fax: 204-925-5703
Email: mdsaprez@gmail.com

**Get-Togethers**

Organized by teachers of the Deaf and/or hard of hearing from schools in Winnipeg school divisions and from the Society for Manitobans with Disabilities, these are afternoon events offered twice yearly (fall and spring) that allow students to socialize with peers and role models who are Deaf and/or hard of hearing.

**MSD Network Days**

Organized by the MECY Outreach Team, these provide professional learning and socialization opportunities for school staff, students, and family members. For students, the focus is on social skills and interaction. For adults, workshops of various kinds are offered, and opportunities for interaction with others in the same situations are provided. Contact Mar Koskie at [mar.koskie@gov.mb.ca](mailto:mar.koskie@gov.mb.ca).

**Recreation Services for the Deaf**

Don Zimmer, Recreation Technician
545 Watt Street
Winnipeg MB R2K 2S2
Telephone: 204-986-7756 (TTY)
Fax: 204-668-1896
Email: dzimmer@winnipeg.ca
Workshops

Canadian Association of Educators of the Deaf/Hard of Hearing (CAEDHH)

Annual workshops are held locally and a national workshop biennially in July. For further information, contact CAEDHH via the Manitoba School for the Deaf at 204-945-8934 or visit the CAEDHH website at www.caedhh.ca.

Central Speech and Hearing Clinic

The Central Speech and Hearing Clinic provides an annual cochlear implant conference, auditory-verbal therapy or FM workshops, and strategies for working with children in the classroom. For more information, please visit www.centralspeech.ca.

Manitoba Association of Visual Language Interpreters (MAVLI)

MAVLI holds workshops during the Special Area Groups (SAG) conference for signing educational assistants and ASL-English interpreters to improve their skills. For further information, visit www.mavli.com.

Manitoba Council for Exceptional Children (MCEC) Conference

Held each February, this conference offers a variety of workshops that encompass all aspects of special education (not specifically deafness). For more information, visit www.manitobacec.ca.

Manitoba Speech and Hearing Association (MSHA) Conference

Held each spring, this conference offers workshops relevant to speech-language pathologists and audiologists. For more information, call 204-453-4539, email office@msha.ca, or visit www.msha.ca.

SMD/WSD/MECY/Teacher of the Deaf Network Annual Fall Workshop

This annual workshop is held in October for parents and for school staff who have a student who is Deaf and/or hard of hearing in their school/division. For further information, contact Marion Bremner, SMD, at 204-974-3062.
Courses

**American Sign Language (ASL) Courses**

Courses are offered through Red River College, Deaf Centre Manitoba, and some school division continuing education programs. Please contact each service provider directly for further information regarding courses and fees.

**ASL Courses for Children**

The City of Winnipeg Leisure Guide also offers ASL courses for children on occasion. For more information, visit [www.Winnipeg.ca/leisureonline](http://www.Winnipeg.ca/leisureonline).

**ASL Teaching Services**

Deaf Centre Manitoba  
242–285 Pembina Highway  
Winnipeg MB R3L 2E1  
Telephone: 204-452-5358 (TTY)  
Fax: 204-475-765  
Email: aslteach@mts.net  
Website: [www.aslteachingservices.ca](http://www.aslteachingservices.ca)

**Assiniboine Community College**

1430 Victoria Avenue East  
Brandon MB R7A 2A9  
Telephone: 204-725-8725  
Toll-Free: 1-800-862-6307  
Fax: 204-725-8740  
Email: continuingstudies@assiniboine.net  

**Red River College Continuing and Distance Education**

Telephone: 204-694-1789 (Voice)  
Toll-Free: 1-866-242-7073  
Website: [http://me.rrc.mb.ca/Catalogue/](http://me.rrc.mb.ca/Catalogue/)
American Sign Language (ASL) Programs

ASL Immersion Programs

Each summer, the Society for Manitobans with Disabilities (SMD) offers week-long ASL immersion programs in Winnipeg. Immersion programs are also offered by SMD’s Thompson, Brandon, and Dauphin offices in the summers or throughout the year, depending on sufficient registration. Each of the offices listed below will also assist in the coordination of ASL programming to meet the needs of particular communities, agencies, or groups. Contact the local SMD office for further information.

- Brandon and Westman Region
  Email: skoch@smd.mb.ca
- Dauphin and Parkland Region
  Email: dmaydaniuk@smd.mb.ca
- Thompson and Northern Region
  Email: kpenton@smd.mb.ca
- Winnipeg and other regions
  Email: rbomak@smd.mb.ca and/or slysachok@smd.mb.ca

Auditory-Verbal Therapy Courses

A training program in auditory-verbal therapy is being developed in collaboration with Manitoba Education, Citizenship and Youth.

Training is also available online. Live and pre-recorded e-seminars on various topics such as cochlear implants in the classroom, maximizing listening skills, developing literacy skills, bilateral cochlear implants, therapy ideas, and troubleshooting are available at wwwaudiologyonline.com/cochlear.

Educational Materials and Resources

Catalogues—Resources for and about People Who Are D/HH

The following vendors supply books, videotapes/DVDs, computer software, posters, educational materials, games, novelties, technology, and assistive devices for and about people who Deaf and/or hard of hearing.

O, AV  AG Bell Association for the Deaf
       Website: www.agbell.org

ASL  ASL Tales
     Website: www.asltales.net

Key to types of materials offered:
O  = oral
AV = auditory-verbal
ASL = ASL
T  = technology
O, ASL  Boys Town Press  
Website: www.boystownpress.org

O, ASL  Butte Publications Inc.  
Website: www.buttepublications.com/

ASL  Canadian Cultural Society of the Deaf, Inc.  
Website: www.deafculturecentre.ca/Public/index.aspx

O  Canadian Hard of Hearing Association  
Website: www.chha.ca/chha/publications-index.php

ASL  The Clerc Center Catalog  
Website: http://clerccenter2.gallaudet.edu/products/

ASL  Dawn Sign Press  
Website: www.dawnsign.com

ASL  Deaf Children's Society of BC  
Website: www.deafchildren.bc.ca/bookstore/index.html

ASL  Gallaudet University Press  
Website: http://gupress.gallaudet.edu/

O, ASL  Garlic Press  
Website: www.garlicpress.com

O, ASL, T  Harris Communications  
Website: www.harriscomm.com/

T  Hear More.com  
Website: www.hearmore.com/

ASL  Sign Enhancers  
Website: www.signenhancers.com

ASL  Sign Media, Inc.  
Website: www.signmedia.com

Catalogues—Resources for General Language Development

These vendors supply materials for developing speech, language, listening, social, adaptive, and reading skills. They may also supply some materials related to sign language.

Linguisystems  
Website: www.linguisystems.com
**Super Duper Publications**
Website: [www.superduperinc.com/](http://www.superduperinc.com/)
An easy-to-use catalogue and website includes speech, language, aural rehabilitation, and Deaf and/or hard of hearing educational supplies.

**Sources for Noise Reduction in the Classroom**

**Flexi-Felt Innovation Engineering Group**
Website: [www.flexifelt.com/sales.aspx](http://www.flexifelt.com/sales.aspx)
Distributor for Western Canada: Scholar’s Choice Moyer Inc.
Website: [www.scholarschoice.ca](http://www.scholarschoice.ca)
Toll-Free: 1-800-265-1095
Fax: 1-800-363-3398

**Floor Friends of Canada**
385 Union Avenue West
Winnipeg MB R2L 0C9
Telephone: 204-799-3655
Website: [www.floorfriends.net](http://www.floorfriends.net)
Email: floorfriends@mts.net

**Hushh-Ups**
Sound Listening Environments Inc.
A12-1250 Eglington Avenue West, Suite 246
Mississauga ON L5V 1N3
Toll-Free: 1-800-263-1828
Fax: 1-800-656-2259
Website: [www.hushhups.com](http://www.hushhups.com)
Email: info@hushhups.com

**InterfaceFLOR**
233 Lahr Drive
Belleville ON K8N 5S2
Telephone: 613-966-8090
Website: [www.interfaceflor.ca](http://www.interfaceflor.ca)
Service Providers

**Manitoba**

**Central Speech and Hearing Clinic**
An affiliate of Victoria General Hospital
Unit 2–1325 Markham Road
Winnipeg MB R3T 4J6
Telephone: 204-275-7436
Website: [www.centralspeech.ca](http://www.centralspeech.ca)

The Central Speech and Hearing Clinic provides cochlear implant candidacy assessment and post-implant programming for children and adults. It also supports an adult cochlear implant user drop-in program, a teen group program, fundraising events, family get-togethers, and parent meetings. The clinic has an active parent support group.

**Child Development Clinic—Children’s Hospital**
CK2–840 Sherbrook Street
Winnipeg MB R3A 1S1
Telephone: 204-787-2423
Fax: 204-787-1138

The Child Development Clinic specializes in the diagnosis and treatment of a variety of childhood developmental disabilities.

**Community Respite Service Inc.**
In Winnipeg: 825 Sherbrook Street
Winnipeg MB R3A 1M5
Telephone: 204-953-2400
Fax: 204-775-6214
Email: comresp@mts.net

In Brandon: 710 3rd Street
Brandon MB R7A 3C8
Telephone: 204-727-4910
Fax: 204-728-3305
Email: crsbdn@mts.net

The Community Respite Service Inc. provides respite in Manitoba for individuals with physical and intellectual challenges and their caregivers.

**Council of Canadians with Disabilities (CCD)**
926–294 Portage Avenue
Winnipeg MB R3C 0B9
Telephone: 204-947-0303
Fax: 204-942-4625
Email: ccd@pcs.mb.ca
The Council of Canadians with Disabilities advocates at the federal level to eliminate inequality/discrimination, works for the human rights of all people with disabilities, and fosters self-help and consumer advocacy. CCD works at the international level through its participation in the activities of Disabled Peoples’ International (DPI).

**Deaf Centre Manitoba Inc. (DCM)**  
**Deaf Resource Centre (DRC)**  
101–285 Pembina Highway  
Winnipeg MB R3L 2E1  
Telephone: 204-284-9373 (Voice/TTY)  
Fax: 204-474-0073  
Email: deafmb@mts.net  
Website: www.deafmanitoba.net

The Deaf Centre coordinates and provides resources, programs, and advocacy for the Deaf community. It is an information clearinghouse and houses a lending library of materials related to deafness and American Sign Language. Contact the DRC at deafmb@mts.net for further information regarding the lending library and the display of devices or to be placed on their email distribution list regarding Deaf e-news and activities in the community.

**E-Quality Communication Centre of Excellence (ECCOE)**  
220–1 Forks Market Road  
Winnipeg MB R3C 4L9  
Telephone: 204-475-6332 (Voice)  
TTY: 204-452-0687  
Fax: 204-452-0688  
Email: request@eccoe.com

The E-Quality Communication Centre of Excellence provides ASL-English interpretation, Deaf interpreters, and interveners for persons who are Deaf-Blind.

**Intervention Manitoba Inc. — Canadian Deafblind and Rubella Association**  
Manitoba Chapter  
201–1100 Concordia Avenue  
Winnipeg MB R2K 4B8  
Telephone: 204-949-3730  
Fax: 204-949-3732

Intervention Manitoba provides people who are Deafblind with the assistance they need to understand the world around them.
Manitoba Adolescent Treatment Centre (MATC)
Centralized Intake: 204-958-9660
Mobile Crisis Team for emergencies: 204-949-4777 or Emergency 911
Website: www.matc.ca/

The Manitoba Adolescent Treatment Centre provides mental health services for children, youth, and families.

Manitoba Family Services and Housing—Children’s Special Services
Central Intake/Information: 204-945-1335
Website: www.gov.mb.ca/fs/pwd/css.html

Children’s Special Services provides support and services to families who care for children who have physical and/or developmental disabilities. Services include respite, therapy, behavioural services, a child development program for preschoolers, applied behaviour analysis for children with autism, summer gap programming (funding), after-school care for adolescents, supplies and equipment, home/vehicle modifications, and transportation.

Manitoba Relay Service (MRS)
Toll-Free: 1-800-855-0511 (Voice—for hearing persons)
1-800-855-0711 (TTY—for persons who are D/HH)

Manitoba Relay Service provides a communication link between hearing and Deaf consumers wishing to call one another when the hearing person does not have a TTY.

MTS Special Needs Centre
Winnipeg MB R3C 0B9
Telephone: 204-941-8557
Toll-Free: 1-800-542-8703
1-800-942-4942 or 1-866-238-2539 (TTY)
Fax: 1-204-949-0570 or 1-866-238-2538

The MTS Special Needs Centre provides telecommunication services and products for Deaf and/or hard of hearing people. A select range of special needs centre equipment (other than TTYs) is available at the MTS Connect store located at 300 Portage Avenue in Winnipeg.

Reaching E-Quality Employment Services (REES)
305–1200 Portage Avenue
Winnipeg MB R3G 0T5
REES Deaf Services
Telephone: 204-947-1609, ext. 222 (Voice)
204-947-3480 (TTY)
Website: www.re-es.org
Reaching E-Quality Employment Services promotes, facilitates, and maintains the employment of people with disabilities or health conditions by providing diverse and customized employment, training, and consultation services. (These include support for students in resumé preparation, interview training, job searching, etc.)

**Red River College/University of Manitoba Deaf Studies and ASL-English Interpretation Program**
Red River College  
2055 Notre Dame Avenue  
Winnipeg MB R3H 0J9  
Telephone: 204-632-3960  
Toll-Free: 1-888-515-7722

The Deaf Studies and ASL-English Interpretation Program provides training for those wishing to become ASL-English interpreters.

**Rehabilitation Centre for Children**
633 Wellington Crescent  
Winnipeg MB R3M 0A8  
Telephone: 204-452-4311  
Fax: 204-477-5547  
Email: info@rccinc.ca  
Website: www.rccinc.ca

The Rehabilitation Centre for Children supports children with exceptional needs in Manitoba and surrounding areas in reaching their goals and participating in their communities. It is a centre of excellence for children’s rehabilitation, which includes direct service, education, research, and innovative technologies that are developed and delivered in an integrated service system. Services include the Assistive Technology Clinic, the Feeding Clinic, Provincial Outreach Therapy for Children, School Therapy Services, and a variety of others.

**Resource Centre for Manitobans Who Are Deaf-Blind (RCMDB)**
228–285 Pembina Highway  
Winnipeg MB R3L 2E1  
Telephone: 204-284-6062  
Toll-Free: 1-800-855-0511 (Voice)  
TTY: 204-284-2531  
Fax: 204-477-1390  
Email: jsayer@rcmdb.net  
Website: www.rcmdb.mb.ca

The Resource Centre for Manitobans Who Are Deaf-Blind offers information regarding individuals who are Deafblind and offers supports for clients who are Deaf-Blind.
The Society for Manitobans with Disabilities (SMD)
Head Office
825 Sherbrook Street
Winnipeg MB R3A 1M5
Telephone: 204-975-3010
204-975-3012 (TTY)
Toll-Free: 1-866-282-8041 (Canada/US)
1-800-225-9108 (TTY) (Canada/US)
Fax: 204-975-3073
Email: info@smd.mb.ca
Website: www.smd.mb.ca

Regional Offices
Complete contact information for regional offices is available at
www.smd.mb.ca/offices_and_locations.aspx

Eastman Regional Office (Steinbach)
Telephone: 204-326-5336
Toll-Free: 1-800-497-8196
TTY: 204-346-3998

Central Regional Office (Morden)
Telephone: 204-822-7412 (Voice/TTY)
Toll-Free: 1-800-269-5451

Interlake Regional Office (Selkirk)
Telephone: 204-785-9338
Toll-Free: 1-888-831-4213
TTY: 204-482-5638

Northern Regional Office (Thompson)
Telephone: 204-778-4277 (Voice/TTY)
Toll-Free: 1-888-367-0268
Email: kpenton@smd.mb.ca

Parkland Regional Office (Dauphin)
Telephone: 204-622-2293 (Voice/TTY)
Toll-Free: 1-800-844-2307
Email: dmaydaniuk@smd.mb.ca

Westman Regional Office (Brandon)
Telephone: 204-726-6157 (Voice/TTY)
Toll-Free: 1-800-813-3325
Email: skoch@smd.mb.ca
The Society for Manitobans with Disabilities offers social work support, information sharing, ethnocultural services, social groups, and summer programming, job preparation and placement, and vocational rehabilitation services for individuals who are Deaf and/or hard of hearing from birth into adulthood.

**Winnipeg League for the Hard of Hearing**
c/o SMD Self-Help Clearinghouse
825 Sherbrook Street
Winnipeg MB R3A 1M5
Telephone: 204-975-3037 (Voice)
Fax: 204-975-3027

The Winnipeg League for the Hard of Hearing provides supports for those who are hard of hearing.

**Canadian**

**The Canadian Hearing Society (CHS)**
271 Spadina Road
Toronto ON M5R 2V3
Telephone: 416-928-2500 (Voice)
        416-964-0023 (TTY)
Toll-Free: 1-877-347-3427 (Voice)
        1-877-347-3429 (TTY)
Fax: 416-928-2506
Email: info@chs.ca
Website: www.chs.ca

**Disabled Peoples’ International**
874 Topsail Road
Mount Pearl NL A1N 3J9
Telephone: 709-747-7600
Fax: 709-747-7603
Email: info@dpi.org
Website: www.dpi.org
Hearing Ear Dogs of Canada
PO Box 907
152 Wilson Street
Oakville ON L6J 5E8
Telephone: 905-842-2891 (Voice)
Toll-Free: 1-800-768-3030
TTY: 905-842-1585
Fax: 905-842-3373
Email: info@dogguides.com
Website: www.dogguides.com

VOICE for Hearing Impaired Children
701-161 Eglinton Avenue East
Toronto ON M4P 1J5
Telephone: 416-487-7719 (Voice/TTY)
Fax: 416-487-7423
Email: info@voicefordeafkids.com
Website: www.voicefordeafkids.com

International
A G Bell Association for the Deaf and Hard of Hearing
3417 Volta Place NW
Washington DC 20007
Telephone: 202-337-5220 (Voice)
TTY: 202-337-5221
Fax: 202-337-8314
Email: info@agbell.org
Website: www.agbell.org

John Tracy Clinic
806 West Adams Boulevard
Los Angeles CA 90007
Telephone: 1-800-522-4582 (Voice)
TTY: 213-747-2942
Website: www.johntracyclinic.org

John Tracy Clinic provides worldwide, free parent-centred services to young children with hearing loss, offering families hope, guidance, and encouragement to help children learn to communicate.
Laurent Clerc National Deaf Education Center
Gallaudet University
800 Florida Avenue NE
Washington DC 20002
Website: http://clerccenter.gallaudet.edu/

The Center’s mission is to help students who are Deaf and/or hard of hearing become successful adults. The Center develops, evaluates, and disseminates innovative curricula, instructional techniques and strategies, and materials.

Associations

**Canadian / Manitoban**

**Association of Visual Language Interpreters of Canada (AVLIC)**
PO Box 29005 Lendrum
Edmonton AB T6H 5Z6
Telephone: 1-780-430-9442 (Voice/TTY)
Fax: 1-780-988-2660
Email: avlic@avlic.ca
Website: www.avlic.ca

**Manitoba Association of Visual Language Interpreters (MAVLI)**
PO Box 68056 RPO Osborne Village
Winnipeg MB R3L 2V9
Website: www.mavli.com

**Canadian Association of the Deaf (CAD)**
Suite 203, 251 Bank Street
Ottawa ON K2P 1X3
Telephone: 1-613-565-2882 (Voice)
TTY: 1-613-565-8882
Fax: 1-613-565-1207
Email: info@cad.ca
Website: www.cad.ca

**Manitoba Deaf Association (MDA)**
240–285 Pembina Highway
Winnipeg MB R3L 2E1
Email: presmda@gmail.com
Canadian Association of Educators of the Deaf/Hard of Hearing (CAEDHH)
Website: [www.caedhh.ca](http://www.caedhh.ca)

CAEDHH – Manitoba (CAEDHH – MB)
242 Stradford Street
Winnipeg MB R2Y 2C9
Telephone: 204-945-8934 (Voice/TTY)

Canadian Association of Speech-Language Pathologists and Audiologists (CASLPA)
920–1 Nicholas Street
Ottawa ON K1N 7B7
Telephone: 1-613-567-9968
Toll-Free: 1-800-259-8519
Fax: 1-613-567-2859
Email: [caslpa@caslpa.ca](mailto:caslpa@caslpa.ca)

Manitoba Speech and Hearing Association (MSHA)
2–333 Vaughan Street
Winnipeg MB R3B 3J9
Telephone: 204-453-4539
Fax: 204-477-1881
Email: [www.msha.ca](http://www.msha.ca)

Manitoba Council for Exceptional Children (MCEC)
Email: [manitobacec@mts.net](mailto:manitobacec@mts.net)
Website: [www.manitobacec.ca](http://www.manitobacec.ca)

Canadian Cultural Society for the Deaf (CCSD) – Deaf Culture Centre
The Distillery Historic District
55 Mill Street, Building 5, Suite 101
Toronto ON M5A 3C4
Telephone: 416-203-9168
TTY: 416-203-9168
Fax: 416-203-1086
Email: [info@deafculturecentre.ca](mailto:info@deafculturecentre.ca)
Website: [www.deafculturecentre.ca/Public/index.aspx](http://www.deafculturecentre.ca/Public/index.aspx)
Manitoba Cultural Society of the Deaf (MCSD)
Deaf Centre Manitoba (DCM)
285 Pembina Highway
Winnipeg MB R3L 2E1
Telephone: 204-284-0802 (DCM)
TTY: 204-475-0702 (DCM)
Fax: 204-453-1840 (DCM)
Email: mcsdeaf@yahoo.ca
Website: www.deafmanitoba.net (DCM)

Canadian Deaf-Blind and Rubella Association—Manitoba Chapter
201–1100 Concordia Avenue
Winnipeg MB R2K 4B8
Telephone: 204-949-3730
Fax: 204-949-3732
intermb@mb.sympatico.ca

Canadian Hard of Hearing Association (CHHA)
205–2415 Holly Lane
Ottawa ON K1V 7P2
Telephone: 613-526-1584 (Voice)
Toll-Free: 1-800-263-8068 (in Canada only)
TTY: 613-526-2692
Fax: 1-613-526-4718
Email: chhanational@chha.ca
Website: www.chha.ca

Manitoba Chapter of CHHA
c/o SMD Self-Help Clearinghouse
825 Sherbrook Street
Winnipeg MB R3A 1M5
Telephone: 204-975-3037 (Voice)
Fax: 204-975-3027
Email: mbchha@mts.net
Website: www.chha-mb.ca

Westman Branch of CHHA
Contact CHHA National Office
Manitoba Deaf Sports Association (MDSA)
200 Main Street
Winnipeg MB R3C 1A8
Telephone: 204-925-5682 (TTY)
Fax: 204-925-5703
Email: mdsaprez@gmail.com

International

A. G. Bell Association for the Deaf
Website: www.agbell.org

Auditory-Verbal International
Website: www.listen-up.org/oral/a-v.htm

World Federation of the Deaf (WFD)
Email: info@wfdeaf.org (for general information and inquiries)
Website: www.wfdeaf.org/

Resources about Hearing Loss

General Information

Alexander Graham Bell Association American Society for Deaf Children
www.agbell.org

This website includes hearing loss information, technology information, education information, a bookstore, job listings, an online marketplace, an international directory, and various programs.

Beginnings: For Parents of Children Who Are Deaf or Hard of Hearing
www.ncbegin.org/

This website is geared towards parents, but information can also be used by teachers. It has unbiased information about the five main communication options for students who are Deaf and/or hard of hearing. It has information and statistics showing the importance of early intervention. This site includes information about various assistive technology, school issues, and tips for teachers. It also includes links to various sites.
Better Hearing Institute  
www.betterhearing.org

This educational organization implements public information programs about hearing loss and medical, surgical, hearing aid, and rehabilitation services available.

Boys Town National Research Hospital (USA)  
www.boystownhospital.org

This website provides clear information about hearing loss, newborn hearing screening, and childhood deafness. Click on “About Hearing Loss” to go to www.babyhearing.org.

Deaf-Blind Perspectives  
www.tr.wou.edu/tr/dbp/

*Deaf-Blind Perspectives* is a free publication that includes articles, essays, and announcements about topics related to people who are Deaf-Blind.

Deaf Children’s Society of BC  
www.deafchildren.bc.ca/

This website includes some basic tips and information for parents, a copy of the Society’s quarterly newsletter, and a bookstore.

Deaf Education  
www.deafed.net/

This website geared towards teachers of the Deaf includes a Deaf Education search engine, teacher preparation programming information, a calendar and announcements, a job bank, articles, links, research project information, grant information, and technology links. It has US and Canada links and information. Registration is free.

Deaf Linx  
http://deaflinx.com/

This website provides information regarding Deaf culture and American Sign Language.

Ear Foundation (UK)  
www.earfoundation.org.uk

This website has a comprehensive list of answers to questions about the whole process of cochlear implantation. Click on FAQs under Research.
Early Support Programme (UK)
www.earlysupport.org.uk

This is the website for the UK Department for Education’s Early Support Programme, which aims to improve services for children up to three years old with disabilities and their families. Some of the Early Support Programme materials are particularly relevant to families.

Hands and Voices
www.handsandvoices.org

This is a parent/professional collaborative support group that is unbiased towards communication modes and methods. They exist to help children who are Deaf and/or hard of hearing achieve their highest potential.

Hear It (International/European)
www.hear-it.org/

This non-commercial website was established and is run by the organization Hear-it AISBL to increase public awareness of hearing loss.

Help Kids Hear
www.helpkidshear.com

This site is for parents of children who are Deaf and/or hard of hearing. The section for children entitled “For the Kids” (www.helpkidshear.com/forthekids/index.html) offers games, chat services, and other resources.

House Ear Institute (HEI)
www.hei.org

The House Ear Institute (HEI) is a non-profit organization dedicated to advancing hearing science through research and education to improve quality of life.

Karen L. Anderson, PhD: Pediatric Audiology, Educational Audiology, Childhood Hearing Loss
www.kandersonaudconsulting.com/

Anderson provides information regarding hearing testing, audiology, and hearing loss.
Laurent Clerc National Deaf Education Center (Gallaudet University)
http://clerccenter2.gallaudet.edu/

This comprehensive website includes articles, publications (including downloadable magazines), a bookstore, educational resources, links, and information about projects (e.g., shared reading), events, Gallaudet University, communication, assistive devices, and technology.

Listen Up
www.listen-up.org/

This website includes educational resources, a comprehensive bookstore, links, children’s pages, and other instructional/parent resources.

National Center for Hearing Assessment and Management (USA)
www.infanthearing.org

Based at Utah State University, the National Center for Hearing Assessment and Management provides information on newborn hearing screening and early intervention programs. Click on “Family Support.”

National Institute on Deafness and Other Communication Disorders (USA)
www.nidcd.nih.gov

The institute conducts and supports research into hearing, balance, smell, taste, voice, speech, and language. Click on “Hearing, Ear Infections, and Deafness.”

Oral Deaf Education
www.oralDeafed.org

This website includes information for parents who are interested in the oral approach for their children. It includes links to oral Deaf education schools.

National Technical Institute for the Deaf
www.ntid.rut.edu/ntidweb/resources.php

This comprehensive website offers a wealth of information on all topics related to hearing loss.

The Itinerant Connection
www.theitinerantconnection.com/page1.htm

This comprehensive website includes information on language development, audiograms, IEPs, communication and education options, standardized testing, adaptations, FM systems, and hearing loss, as well as a parent guide. There are also several links to various organizations and informational websites.
**Amplification—Hearing Aids**

**Oticon Hearing Aids**  
www.oticon.com

This website features information about Oticon products, hearing loss, hearing aids, and how to prevent hearing loss.

**Oticon Kids**  
www.otikids.com

This site has information for parents and children. The children’s section features tips on hearing aid maintenance and use, as well as fun and informative games, puzzles, and stories.

**Phonak Hearing Systems**  
www.phonak.com/

This website includes product information, care and maintenance information, information about hearing loss, a children’s section, and a section for professionals. Also available are free downloadable Oliver books.

**Siemens Hearing Instruments**  
www.siemens-hearing.com/

This website features information about Siemens products, hearing aid technology, and hearing loss.

**Unitron**  
www.unitronhearing.com/

This website has an excellent interactive section for children. The children’s section includes games, stories, activities, and information about the ear and hearing. The other sections of the website include resources, support, and information on hearing aids, hearing loss, and various Unitron products.

**Widex**  
www.widex.com

This website includes resources and parent and educator information as well as information about hearing loss, the ear, and hearing aids. It also includes an online dictionary of terms related to audiology, hearing professionals, and hearing-aids. The kids’ part of this website includes games, colouring pages, videos, cartoons, and sections on the ear, hearing aids, and how we hear.
Amplification—Cochlear Implants

Websites

Advanced Bionics
www.bionicear.com

This website has information about hearing loss, neural disorders, and cochlear implants. It has sections dedicated to parents, children, educators, and the classroom. The education section, “Tools for Schools,” includes an educator guide, tips for the classroom, and rehabilitation materials.

Cochlear
www.cochlear.com

This website includes information about cochlear implants and services and products available through the Cochlear company.

www.cochlear.com/HOPE
This page of the Cochlear site provides teacher support material and listings of courses.

The Listening Room
www.hearingjourney.com/listening_room

This website is sponsored by Advanced Bionics and offers tools for developing speech, language, and listening skills.

MED-EL

This website includes information about hearing (including the anatomy of the ear and how to read audiograms), about hearing implants, and about the products and services available through MED-EL.

Books


**DVDs**

Resources about Identity—Deaf Culture and ASL

Books


DVDs/Videotapes

- *Signing Treasure*. VHS. Harris Communications, 1996.
Websites

Canadian Association of the Deaf (CAD)
Website: www.cad.ca

Canadian Hard of Hearing Association
Website: www.chha.ca

Deaf Linx
http://deaflinx.com/

Jojo I. Esposa Jr.
Love for the Language Means Love for the People: A Focus on Deaf Culture
www.geocities.com/athens/9385/deaflove.htm

Communication Resources

ASL and English as an Additional Language

For more information about ASL and bilingual language development, consult these resources:


For more information about English as an additional language, consult these resources:

- Activities for ESL Students
  http://a4esl.org
- ESLlibrary.com
  www.esl-library.com
- English Avenue.com
  www.english-avenue.com
- FamousEnglish.com
  www.famousenglish.com/
UsingEnglish.com
www.usingenglish.com

Visual Dictionary Online
http://visual.merriam-webster.com

Augmentative and Alternative Communication


Resources on the Internet

Closing the Gap Conference
Website: www.closingthegap.com/conference/

Mayer-Johnson
Downloads:

Open Access Resource Centre
Website: www.oarc.ca

Special Education Technology (SET)—British Columbia
PictureSET Database:
www.setbc.org/pictureset/
CurriculumSET Database:
www.setbc.org/curriculumset/default.aspx

Auditory Training


- Wordplay Publications. *Games for Listening, Language and Speech*. Available at [www.wordplay.ca](http://www.wordplay.ca)

**Articulation**

- Super Duper Publications: *Webber’s Jumbo Articulation Drill Book, Photo Feelings Fun Decks, Webber Articulation Cards, Giant Book of Phonology*. Available at [www.superduperinc.com](http://www.superduperinc.com)

**Oral Motor Therapy**


**Speech Reading**


**Education Resources**

**General**


Jordan, I. King. *Deaf, Diverse, and Distinct—Enhancing Diversity at Gallaudet University through Strategic Change: Implications for Higher Education.* [www.gallaudet.edu/x2047.xml](www.gallaudet.edu/x2047.xml)


Education Digital. *Teachers TV.* [www.teachers.tv](www.teachers.tv) This website offers educational programs on television and online.

**Individual Education Plans (IEPs)**


The following resources provide samples of classroom adaptations:

- Manitoba Education, Citizenship and Training. “Sample IEPs.” [Student Services](http://www.edu.gov.mb.ca/k12/specedu/iep/samples.html)

### Inclusive Classroom Practices


### Resources on the Internet

- Classroom of the Sea Pictionary
  This Marine Science Pictionary provides sign language dictionaries with science and math signs and includes video clips of signs.
- DeafNation: Language, Cultural and Pride
  [www.deafnation.com/](http://www.deafnation.com/)
  Reports on Deaf community events around the world are provided.
- Inspiration Software
  [www.inspiration.com/](http://www.inspiration.com/)
  Visual learning tools for all students are available at this site.
- National Geographic
  This self-learning research site for students provides movie clips and pictures to support learning.
Vocabulary

- Spector, Cecile Cyrul. *Saying One Thing, Meaning Another: Activities for Clarifying Ambiguous Language.* (Older students). Thinking Publications.

Concept Development


Following Directions

- Super Duper Publications: *Following Auditory Directions, Auditory Adventures Activities Kit, MagneTalk Match-Up Adventures Kit, Following Directions Fun Deck.* Available at [www.superduperinc.com](http://www.superduperinc.com)
Wh- Questions


Storytelling


Problem Solving

Reading and Writing

- Language and Literacy Resources. http://clerccenter.gallaudet.edu/Clerc_Center/Information_and_Resources/Info_to_Go/Language_and_Literacy.html


Working with Students Who Are Deaf/Using ASL

Websites

- Lesson Tutor www.lesson.tutor.com/ASLgenhome.html
  This website includes brief ASL lessons on topics such as greetings, the alphabet, body placement, numbers, and describing hair and eye colour. It also includes games, activities, links to other sites, and a discussion about ASL versus Signed English.

- ASL University www.lifeprint.com
  This online curriculum resource for ASL students, instructors, interpreters, and parents of children who are Deaf provides various lessons and resources including a dictionary, a listing of recommended books, and teacher tips. This site provides ASL signs that are pictures, rather than animated, so they are good to copy and paste if needed.

- “ASL Pah!” A Journal for American Sign Language Students and Teachers http://aslpa.com

- Surfing the Net with Kids www.surfnetkids.com/signlanguage.htm

- ASL Browsers/Dictionaries:
  - American Sign Language Browser
    http://commtechlab.msu.edu/SITES/ASLWEB/browser.htm
    This online ASL dictionary allows you to view signs online. Each word/sign has a short video of a person signing the word to show how it should be signed.

  - Dr. Bill Vicars’ American Sign Language (ASL) Fingerspelling Practice Site
    http://asl.ms/

  - ASLPro.com
    www.aslpro.com
    This online dictionary was created as a free resource for classroom teachers, who can use it to make quizzes for their students’ use.
- Signcasts: On ASL/English Bilingualism
  [www.signcasts.com/node/119](www.signcasts.com/node/119)
  A video blog or vlog featuring an interview between Ryan Commerson and Dr. Laurene Simms.

- Sign Language Materials/Fonts:
  - DLTK’s ASL Alphabet Coloring Pages

- Deaf Performing Artists Network
  [www.d-pan.com](www.d-pan.com)
  Popular music videos performed in ASL.

- Deaf News Network
  [http://deafnn.wordpress.com](http://deafnn.wordpress.com)
  News presented in ASL.

- Deaf News Network: Deaf & Sign Language Resources

- Online Deaf Web Directory
  [www.deafwebsites.com](www.deafwebsites.com)

Subject-Specific Websites

- Science — embe Outreach: American Sign Language for Physics
  [http://needsoutreach.org/Pages/sign-phys.html](http://needsoutreach.org/Pages/sign-phys.html)

- Literature — ASL Shakespeare Project
  [www.aslshakespeare.org](www.aslshakespeare.org)

- Social Studies — Senate Educational Video
  [www.parl.gc.ca/information/about/process/Senate/senateFilm/SenFilmToc-e.asp](www.parl.gc.ca/information/about/process/Senate/senateFilm/SenFilmToc-e.asp)
  The Senate of Canada’s nine-part educational video series is now available in American Sign Language (ASL). The video provides an overview of the Senate’s role and structure and the work of senators in the Senate Chamber, in Committees, and around the country.

- Home Economics — ASL Cooking

Books/Videos/DVDS


**ASL-English Interpreting: Resources for ASL Interpreters in Educational Settings**

**DVDs**


**Articles**


**Websites**

- Classroom Interpreting  
  [www.classroominterpreting.org](http://www.classroominterpreting.org)
- Association of Visual Language Interpreters of Canada (AVLIC)  
  [www.avlic.ca](http://www.avlic.ca)
- Manitoba Association of Visual Language Interpreters (MAVLI)  
  [www.mavli.com](http://www.mavli.com)
- The Interpreter’s Friend  
  [www.theinterpretersfriend.org](http://www.theinterpretersfriend.org)
- embe Outreach: American Sign Language Library  
  [www.needsoutreach.org/Pages/sl.html](http://www.needsoutreach.org/Pages/sl.html)