



8607

INTRAORAL SKILLS II (12B)

40S/40E/40M

A Dental Assisting Course

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Course Description

This course corresponds with the Red River College courses *Polishing and Fluoride, Additional Skills, and Impressions*. It deals with

- the anatomy of the oral cavity, with emphasis on periodontal structures
- oral deposits and their removal
- rubber cup polishing and topical fluoride application
- patient education on oral hygiene techniques
- the placement of desensitizing agents, topical anaesthetic, bases, liners, matrix bands, and wedges, and the removal of sutures
- techniques used for preliminary alginate impressions

Goal 1: Describe and apply appropriate **health and safety** practices as they relate to dental assisting.

GLO 1.1: Describe and apply appropriate **health and safety** practices.

- SLO 12B.1.1.1: Demonstrate an awareness of the principles of the Workplace Hazardous Materials Information System (WHMIS).
- SLO 12B.1.1.2: Apply health and safety legislation, regulations, and standards.
- SLO 12B.1.1.3: Use infection-control techniques and apply standard precautions to ensure patient and operator safety.
- SLO 12B.1.1.4: Use pertinent personal and patient protection.
- SLO 12B.1.1.5: Apply the principles of radiation hygiene for the operator and the patient.
- SLO 12B.1.1.6: Identify the injury-reporting process and the post-exposure protocol.
- SLO 12B.1.1.7: Apply knowledge of emergency first aid and cardiopulmonary resuscitation (CPR).

GLO 1.2: Create and maintain a **safe working environment**.

- SLO 12B.1.2.1: Identify and report hazards in the workplace.
- SLO 12B.1.2.2: Identify safety precautions to be followed when using equipment, instruments, and materials.

- SLO 12B.1.2.3: Follow safe practices and procedures for facilities, equipment, instruments, and materials used in the workplace.
 - SLO 12B.1.2.4: Apply standard safety precautions for clinical procedures.
 - SLO 12B.1.2.5: Manage hazardous substances and wastes.
 - SLO 12B.1.2.6: Maintain a safe dental darkroom.
 - SLO 12B.1.2.7: Demonstrate the ability to follow safety information on supplier labels and on equipment.
 - SLO 12B.1.2.8: Demonstrate knowledge of safety equipment, such as a fire extinguisher, a first aid kit, and an eyewash station.
 - SLO 12B.1.2.9: Demonstrate the disposal of matrix bands in a puncture-proof container with a biohazardous waste label.
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Goal 2: Demonstrate the safe and appropriate **operation, maintenance, handling, and storage** of **equipment, instruments, materials, and consumable items.**

GLO 2.1: Demonstrate the safe and appropriate **operation, maintenance, and storage** of **equipment and instruments.**

- SLO 12B.2.1.1: Demonstrate the safe and appropriate operation, maintenance, and storage of equipment and instruments used in prophylaxis and impression procedures.
 - SLO 12B.2.1.2: Demonstrate the use of various aids for moisture control.
 - SLO 12B.2.1.3: Demonstrate the ability to use equipment needed to obtain blood pressure readings.
 - SLO 12B.2.1.4: Demonstrate the use, maintenance, and storage of a low-speed handpiece.
 - SLO 12B.2.1.5: Demonstrate the use, storage, and maintenance of a light-curing unit.
 - SLO 12B.2.1.6: Describe the use and maintenance of ultrasonic scalers.
 - SLO 12B.2.1.7: Describe the use of an ultrasonic cleaner to clean impression trays and prostheses.
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GLO 2.2: Demonstrate the safe and appropriate **handling and storage** of **materials and consumable items.**

- SLO 12B.2.2.1: Demonstrate the appropriate storage and disposal of materials according to the manufacturers' instructions.
 - SLO 12B.2.2.2: Demonstrate the appropriate use of topical fluoride to ensure patient safety.
 - SLO 12B.2.2.3: Demonstrate the safe handling of acrylates.
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Goal 3: Demonstrate the ability to **assist** the operator when providing oral health care services.

GLO 3.1: Describe and demonstrate the dental assistant's role when **assisting** the operator with various procedures.

- SLO 12B.3.1.1: Prepare a dental unit and assemble the armamentarium needed for a procedure.
- SLO 12B.3.1.2: Demonstrate the procedure for greeting, seating, and dismissing a patient.
- SLO 12B.3.1.3: Apply the principles of four-handed dentistry while assisting an operator.
- SLO 12B.3.1.4: Mix and manipulate materials required for a procedure.
- SLO 12B.3.1.5: Identify and anticipate the operator's needs during a procedure.

Goal 4: Demonstrate the ability to **provide** oral health care services for patients.

GLO 4.1: Describe and demonstrate the dental assistant's role when **providing** oral health care services.

- SLO 12B.4.1.1: Demonstrate oral evacuation for various areas of the oral cavity.
 - SLO 12B.4.1.2: Demonstrate the application of matrices.
 - SLO 12B.4.1.3: Demonstrate the ability to place and expose diagnostic-quality radiographs.
 - SLO 12B.4.1.4: Demonstrate the removal of sutures.
 - SLO 12B.4.1.5: Demonstrate the ability to take a patient's blood pressure.
 - SLO 12B.4.1.6: Demonstrate the application of desensitizing agents.
 - SLO 12B.4.1.7: Demonstrate the ability to take preliminary impressions.
 - SLO 12B.4.1.8: Demonstrate the ability to remove plaque and stain from the oral cavity.
 - SLO 12B.4.1.9: Demonstrate the ability to provide a patient with oral health care techniques.
 - SLO 12B.4.1.10: Demonstrate the application of bonding agents, bases, and liners.
 - SLO 12B.4.1.11: Demonstrate the application of topical anaesthetic.
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Goal 5: Demonstrate an understanding of **career opportunities** in the dental profession.

GLO 5.1: Describe **post-secondary education and employment opportunities** in dental assisting and related professions.

- SLO 12B.5.1.1: Explain the roles and responsibilities of dental health care providers.
- SLO 12B.5.1.2: Describe educational modules available for Level II Dental Assistants.
- SLO 12B.5.1.3: Describe dental assisting career opportunities available in the private and public sectors.
- SLO 12B.5.1.4: Describe career opportunities related to the dental field.

Goal 6: Describe and demonstrate transferable **cross-curricular knowledge and skills** as they relate to dental assisting.

GLO 6.1: **Read, interpret, and communicate information** related to dental assisting.

- SLO 12B.6.1.1: Apply the manufacturers' instructions when using dental materials.
- SLO 12B.6.1.2: Demonstrate the ability to document patient information accurately.
- SLO 12B.6.1.3: Demonstrate effective conversational and listening skills, both in person and on the telephone.
- SLO 12B.6.1.4: Demonstrate the ability to interpret patient records.
- SLO 12B.6.1.5: Use dental terminology when communicating in the workplace.
- SLO 12B.6.1.6: Demonstrate the ability to communicate effectively with patients, the dental team, and other professionals related to dental health care.
- SLO 12B.6.1.7: Demonstrate the ability to counsel a patient, incorporating content relevant to the patient's needs.
- SLO 12B.6.1.8: Educate a patient on a procedure.
- SLO 12B.6.1.9: Provide a patient with post-operative instructions.
- SLO 12B.6.1.10: Evaluate a patient's risk for dental caries and counsel the patient on appropriate nutrition.

GLO 6.2: Demonstrate knowledge and skills related to **mathematics** used in dental assisting.

- SLO 12B.6.2.1: Demonstrate knowledge of basic mathematics skills.
 - SLO 12B.6.2.2: Calculate and apply the principles of weight, measurement, temperature, and ratios.
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GLO 6.3: Demonstrate knowledge and skills related to **anatomy and physiology** used in dental assisting.

- SLO 12B.6.3.1: Locate, identify, and describe anatomical landmarks of the teeth.
 - SLO 12B.6.3.2: Identify and describe anatomical landmarks of the oral cavity.
 - SLO 12B.6.3.3: Identify relevant landmarks of the head and neck.
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GLO 6.4: Demonstrate knowledge and skills related to **other subject areas** (science, physical education/health education, information and communication technology) used in dental assisting.

- SLO 12B.6.4.1: Demonstrate an understanding of the properties associated with the polymerization of materials.
 - SLO 12B.6.4.2: Describe the differences between alkaline and acidic properties and their effects on teeth.
 - SLO 12B.6.4.3: Demonstrate an understanding of the foundations of microbiology and ways to prevent the transmission of disease.
 - SLO 12B.6.4.4: Describe how nutrition affects the oral cavity.
 - SLO 12B.6.4.5: Describe the effects of micro-organisms on the oral cavity.
 - SLO 12B.6.4.6: Describe how disease affects oral tissues.
 - SLO 12B.6.4.7: Describe the histology of the periodontium.
 - SLO 12B.6.4.8: List pharmaceuticals and describe their effects on the oral cavity.
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Goal 7: Demonstrate awareness of **sustainability** as it pertains to dentistry.

GLO 7.1: Describe the impact of **sustainability** on the **health and well-being** of dental assistants and their patients.

- SLO 12B.7.1.1: Recognize and be receptive to a patient's needs.
 - SLO 12B.7.1.2: Describe physical, mental, and emotional health and their relationships to dental assisting.
 - SLO 12B.7.1.3: Apply the principles of ergonomics when providing patient care.
 - SLO 12B.7.1.4: Apply the principles of dentistry when educating and encouraging patients in maintaining optimal oral health.
 - SLO 12B.7.1.5: Show consideration and respect for patients.
 - SLO 12B.7.1.6: Maintain patient rapport and comfort.
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GLO 7.2: Describe the dental industry's **sustainability practices** and their **impact on the environment**.

SLO 12B.7.2.1: Demonstrate the safe storage, recycling, and disposal of processing solutions.

SLO 12B.7.2.2: Discuss the potential for increased sustainability in dentistry.

GLO 7.3: Describe **sustainable business practices** within the dental industry.

SLO 12B.7.3.1: Identify economically sustainable practices within the workplace.

SLO 12B.7.3.2: Describe the relationship between the economy and sustainable practices within the dental industry.

SLO 12B.7.3.3: Apply business practices and work ethics to manage the dental office efficiently.

SLO 12B.7.3.4: Evaluate patients' needs to maintain their satisfaction and loyalty.

Goal 8: Demonstrate **ethical and legal standards** as they pertain to the dental profession.

GLO 8.1: Practise **ethical and legal standards** as they pertain to dental assisting.

SLO 12B.8.1.1: Perform skills to the highest standards (to the level of a competent operator).

SLO 12B.8.1.2: Maintain current emergency first aid and CPR skills.

SLO 12B.8.1.3: Discuss the importance of maintaining technical competence through advanced education or continuing education.

SLO 12B.8.1.4: Demonstrate an understanding of and adherence to the legislation and regulations required for dental assistants to remain in good standing with professional and regulatory organizations.

SLO 12B.8.1.5: Maintain the standards outlined in the Canadian Dental Assistants' Association's *Code of Ethics*.

SLO 12B.8.1.6: Provide patients with optimum health care.

SLO 12B.8.1.7: Apply current legislation with regard to confidentiality of patient information.

SLO 12B.8.1.8: Practise the principles of dignity, equity, fairness, and respect in relating to patients.

Goal 9: Demonstrate **employability skills** related to dental assisting.

GLO 9.1: Demonstrate **fundamental employability skills**.

- SLO 12B.9.1.1: Retrieve relevant information and use it when required.
 - SLO 12B.9.1.2: Demonstrate professional conduct in providing patient care.
 - SLO 12B.9.1.3: Demonstrate problem-solving skills and implement appropriate solutions.
 - SLO 12B.9.1.4: Access, analyze, synthesize, and apply knowledge and skills from various disciplines.
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GLO 9.2: Demonstrate **teamwork skills**.

- SLO 12B.9.2.1: Demonstrate an understanding of and work within the dynamics of the dental team.
 - SLO 12B.9.2.2: Recognize and respect diversity and individual differences and perspectives.
 - SLO 12B.9.2.3: Manage and resolve conflict when appropriate.
 - SLO 12B.9.2.4: Accept and provide feedback in a constructive and considerate manner.
 - SLO 12B.9.2.5: Share information and expertise with the dental team.
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GLO 9.3: Demonstrate **personal management skills**.

- SLO 12B.9.3.1: Demonstrate punctuality.
 - SLO 12B.9.3.2: Demonstrate positive attitudes and behaviours.
 - SLO 12B.9.3.3: Demonstrate adaptability within various situations in the dental setting.
 - SLO 12B.9.3.4: Demonstrate initiative and independence throughout patient care.
 - SLO 12B.9.3.5: Demonstrate accountability for own actions in the dental setting.
 - SLO 12B.9.3.6: Practise time-management strategies to manage the office schedule efficiently.
 - SLO 12B.9.3.7: Apply organizational skills in the dental practice.
 - SLO 12B.9.3.8: Demonstrate the ability to transfer learning to new situations.
 - SLO 12B.9.3.9: Demonstrate an understanding of the importance of lifelong learning.
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GLO 9.4: Demonstrate an understanding of the **business operation** of a dental office.

SLO 12B.9.4.1: Demonstrate a strong work ethic to ensure efficiency in the dental office.

SLO 12B.9.4.2: Maintain patient records.

SLO 12B.9.4.3: Apply business practices to manage the dental office efficiently.

SLO 12B.9.4.4: Create strategies to ensure ongoing patient recall.

Goal 10: Demonstrate an understanding of the **evolution** of the dental profession, including its **technological progression** and **emerging trends**.

GLO 10.1: Describe the **evolution** of the dental profession, including its **technological progression** and **emerging trends**.

SLO 12B.10.1.1: Describe the evolution of dental materials, including technological advances and emerging trends.

SLO 12B.10.1.2: Describe the evolution of dental equipment, including technological advances and emerging trends.

SLO 12B.10.1.3: Describe the evolution of dental techniques, including technological advances and emerging trends.

SLO 12B.10.1.4: Describe the evolution of dental radiography, including technological advances and emerging trends.
